

**UNITED STATES DISTRICT COURT SOUTHERN
DISTRICT OF NEW YORK**

George Skabardonis

Plaintiff

Docket No. 17 cv 70

-against-

Bank of America Corporation;
Bank of America, N.A., and FIA Card
Services, N.A.

Defendant

**AMENDED COMPLAINT AND
DEMAND FOR JURY TRIAL**

Unlawful Debt Collection Practices

TRIAL BY JURY DEMANDED

Plaintiff, by his attorney Joseph Mauro, complaining of the Defendants respectfully alleges and shows to the Court as follows:

I. INTRODUCTION

1. The Defendants, Bank of America Corporation; Bank of America, N.A., and FIA Card Services, N.A. (hereinafter “BOA”) violated the Plaintiff’s right to privacy by persistently using a robo-dialer to call the Plaintiff’s cellular phone. These actions invaded the Plaintiff’s privacy in the manner in which the Telephone Consumer Protection Act, 47 U.S.C. Section 227 et seq., was meant to prevent. The Defendant has now admitted these facts.

2. This is an action for damages brought by an individual consumer for Defendant's violation of the Telephone Consumer Protection Act (TCPA).

II. JURISDICTION AND VENUE

3. Jurisdiction of this Court arises under 47 U.S.C. Section 227. Venue in this District is proper in that the Defendant transacts business here, both parties reside here, and the conduct that is the subject of this complaint occurred here.

III. PARTIES

4. Plaintiff, George Skabardonis, is a natural person residing in New York.

5. Defendant, Bank of America, N.A., is a national bank having offices within the Southern District of New York. Defendant Bank of America, N.A. is owned by Bank of America Corporation. Defendant FIA Card Services, N.A. is a national association owned and operated by Bank of America Corp.

6. At all times relevant to this complaint, the Plaintiff was and is a “person” as defined by the TCPA 47 U.S.C. Section 153 (32).

7. At all times relevant to this complaint, the Defendant has used, controlled, and/or operated “automatic telephone dialing systems” as defined by the TCPA 47 U.S.C. Section 227(a)(1) and 47 C.F.R. 64.1200 (f) (1).

8. The acts of the Defendant alleged herein were conducted by its employees acting within the scope of their actual or apparent authority.

IV. FACTUAL ALLEGATIONS

9. Plaintiff repeats paragraphs “1” through “8” as if fully restated herein.

10. Plaintiff previously had a charge card account with BOA.

11. The Defendant uses an automatic telephone dialing system to make telephone calls.

12. Within the last four years, the Defendant has used an automatic telephone dialing systems to telephone the Plaintiff's cellular telephone.

13. The Defendant placed calls to the Plaintiff's cellular phone between February 2013 and December 2013. The calls that the Plaintiff received from Defendant came from a variety of different telephone numbers from different area codes. The telephone number that was projected onto the Plaintiff's "Caller ID" indicated a number that was assigned to or used by Bank of America.

14. The Defendant was sued in two different class action lawsuits for using an Automatic Telephone Dialing System to place calls to consumer's cellular phones. (Rose v. Bank of America, 11 CV 2390, N.D. California; and Swift v. Bank of America, 14 cv 1539, M.D. Florida) The Defendant settled these two class action lawsuits for over 32 million dollars. (See 11 cv 2390, Doc. 59-1; and 14 cv 1539, Doc 40) The time period of these two class actions include the time period that the Defendant was calling the Plaintiff. The Defendant has admitted that the Plaintiff's claims in this matter are not barred by these class actions.

15. The Defendant uses an "Aspect" automatic telephone dialing system to place their telephone calls. Attached as Exhibit A are job postings appearing on the Bank of America website for employment at the Bank of America working the Aspect Dialer. **(See Exhibit A)**

17. In *Coniglio v. Bank of America*, 14 cv – 1628, MD Florida, the Defendants were sued under the TCPA for calling Mr. Coniglio using their dialer. Attached as **Exhibit**

B are the Defendant's own collection notes from the *Consiglio* matter documenting their collection calls to Mr. Consiglio. These collection notes indicate that the Defendant used a "Dialer" to make these calls during the exact time period that they were placing calls to the Plaintiff in the instant matter.

18. The Plaintiff received these calls on his cell phone. The calls intruded on the Plaintiff's seclusion. The calls invaded the Plaintiff's right to be left alone.

19. The Defendant has admitted that they used an automatic telephone dialing system to place the calls to the Plaintiff's cellular phone.

20. On January 5, 2017 the Plaintiff filed this lawsuit against the Defendants.

21. On March 19, 2017 the Plaintiff served the Defendant with Requests for Admission. (**Exhibit C**)

22. As of May 19, 2017, the Defendant has not responded to the Requests for Admission.

23. Pursuant to Federal Rule of Civil Procedure 36(a)(3), if a Defendant fails to respond to a Request for Admission it is deemed admitted.

24. By failing to respond to the Plaintiff's Requests for Admission, the Defendant has admitted each of the Plaintiff's Requests for Admission.

25. The Defendant has specifically admitted using an Automatic Telephone Dialing System to place numerous telephone calls to the Plaintiff's cellular phone. (See **Exhibit C**)

26. The Defendant has specifically admitted that they did not have the consent of the Plaintiff when they placed telephone calls to the Plaintiff's cellular phone with an Automatic Telephone Dialing System. (See **Exhibit C**)

27. The Defendant has specifically admitted that they acted willfully and knowingly when they placed the phone calls to the Plaintiff's cellular phone with an Automatic Telephone Dialing System. (See **Exhibit C**)

28. The Defendant has specifically admitted that the Plaintiff is entitled to \$1,500.00 per phone call they made to Plaintiff. (See **Exhibit C**)

**V. CAUSES OF ACTION UNDER THE TELEPHONE CONSUMER
PROTECTION ACT**

29. Plaintiffs repeats and re-alleges and incorporates by reference to the foregoing paragraphs.

30. Within the four years preceding the filing of this action, the Defendant made numerous calls to the Plaintiff's cellular telephone service using any automatic telephone dialing system and/or delivered a pre-recorded message in violation of the TCPA, 47 U.S.C. Section 227(b)(1)(A)(iii), and 47 C.F.R. 64.1200 (a)(1)(iii).

31. Under the 47 U.S.C. Section 227 b (3)(B), the Plaintiff is entitled to statutory damages under the TCPA of \$500.00 per phone call made to Plaintiff.

32. The Defendant willfully and knowingly violated the TCPA, and as such the Plaintiff is entitled to \$1,500.00 per phone call made to the Plaintiff pursuant to the 47 U.S.C. Section 227 b (3).

33. Pursuant to the 47 U.S.C. Section 227 b (3) the Plaintiff is entitled to an injunction prohibiting the Defendant from using an automated telephone dialing system to call the Plaintiff's cellular phone and prohibiting the Defendant from initiating a call to the Plaintiff's cellular phone to deliver a pre-recorded message.

WHEREFORE, Plaintiff respectfully requests that judgment be entered against Defendant, for the following:

1. Statutory damages pursuant to the TCPA as further described herein;
2. An injunction as further described herein; and
3. For such other and further relief as the Court may deem just and proper.

Respectfully submitted,

The Law Office of Joseph Mauro, LLC
Joseph Mauro (JM 8295)
306 McCall Ave.
West Islip, NY 11795

DEMAND FOR JURY TRIAL

Please take notice that plaintiffs demand trial by jury in this action.

/s/ Joseph M. Mauro
Attorney for Plaintiff

EXHIBIT A



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Collections & Recovery Specialist II/I

Brea, CA, United States

Job number: 17011576

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Job description

Job Description:

Line of Business Description: The role works in the Collections and Recovery Operations environment and will handle routine outbound or inbound calls at any stage of delinquency, up to and including Pre-Charge off and the Recovery area.

Primary responsibilities are collections, customer servicing, submitting extension requests and other loss mitigation and recovery activities. Contacts delinquent customers in order to secure payment and determine reason for delinquency on active or inactive loan, deposit and/or credit card accounts. In the recovery area, collectors will work with customer to establish full balance repayment plans or settlements. Works an established list of accounts on an automated collections system and/or auto-dialer. This person solves routine to more complex billing problems and inquiries and negotiate payment arrangements to cure delinquent

accounts. Responsible for the mitigation of losses.

NOTE: Based on a candidate's professional and technical experience, this position could be offered as either a Collections & Recovery (C&R) Specialist I or II.

Enterprise Description: The Collections & Recovery Specialist II works in the Collections and Recovery Operations environment and will handle routine outbound or inbound calls at any stage of delinquency, up to and including Pre-Charge off and the Recovery area. Primary responsibilities are collections, customer servicing, submitting extension requests and other loss mitigation and recovery activities. Contacts delinquent or high-risk customers in order to secure payment and determine reason for delinquency on active or inactive loan, deposit and/or credit card accounts. In the recovery area, collectors will work with customer to establish full balance repayment plans or settlements. Works an established assigned list of accounts on an automated collections system and/or auto-dialer. This person solves more complex billing problems and inquiries. Has greater depth of understanding of collections and recovery organization, policies, procedures and systems, and negotiates more complex payment programs or arrangements with minimal guidance while staying within our compliance guidelines within Collections. The person must display team leadership, be an individual goal achiever but also understand, contribute to and be an advocate of the overall team goal, be adaptable to change, lead peers by example, be dependable, etc. Responsibility for the mitigation of losses. Generally more than one year of collections experience.

Qualifications

Required Skills and Experience

- Must have previous collections, customer service or contact center experience
- Excellent communication skills
- Customer service focus
- Ability to understand and discuss personal and financial difficulties
- Ability to recommend and negotiate payment arrangements
- Demonstrated ability to work in a fast paced environment
- Strong computer skills

Desired Skills and Experience

- Previous collections experience with greater depth of understanding of Collections and Recovery organization desired
- One year plus of collections, customer service or contact center experience
- Strong negotiation skills
- Display team leadership, be an individual goal achiever but also understand, contribute to and be an advocate of the overall team goal, be adaptable to change, lead peers by example, be dependable, etc.

Posting Date: 02/17/2017

Location: US-CA-Brea

Travel: No

Full / Part-time: Full time

Hours Per Week: 40

Shift: 2nd shift

Assistance for Applicants with Disabilities

Bank of America is committed to ensuring that our online application process provides an equal employment opportunity to all job seekers, including individuals with disabilities. If you believe you need a reasonable accommodation in order to search for a job opening or to submit an application, please visit the [Applicants with Disabilities](#) page.

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At Bank of America, our commitment to diversity and inclusion is helping us to create not only a great place to work, but also an environment where our employees, our customers and our communities around the world can reach their goals and connect with each other. All qualified applicants will receive consideration for employment without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, genetics, disability, age, or veteran status.

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Collections & Recovery Specialist II/I

Greensboro, NC, United States

Job number: 17011580

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Job description

Job Description:

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NOTE: Based on a candidate's professional and technical experience, this position could be offered as either a Collections & Recovery (C&R) Specialist I or II.

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- One year plus of collections, customer service or contact center experience
- Strong negotiation skills
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Posting Date: 02/17/2017

Location: US-NC-Greensboro

Travel: No

Full / Part-time: Full time

Hours Per Week: 40

Shift: 2nd shift

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Collections & Recovery Specialist II/I

Kennesaw, GA, United States

Job number: 17011570

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Job description

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Posting Date: 02/17/2017

Location: US-GA-Kennesaw

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Full / Part-time: Full time

Hours Per Week: 40

Shift: 2nd shift

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Newark, DE, United States

Job number: 17011689

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Job description

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Desired Skills and Experience

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Posting Date: 02/17/2017

Location: US-DE-Newark

Travel: No

Full / Part-time: Full time

Hours Per Week: 40

Shift: 2nd shift

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Phoenix, AZ, United States

Job number: 17011691

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Job description

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Posting Date: 02/21/2017

Location: US-AZ-Phoenix

Travel: No

Full / Part-time: Full time

Hours Per Week: 40

Shift: 2nd shift

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Senior Collector II

Brea, CA, United States

Job number: 17013660

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Job description

Job Description:

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accounts.

Responsibility for the mitigation of losses.

NOTE: Based on a candidates professional and technical experience, this position could be offered as either a Sr Collector or Sr Collector II.

Enterprise Description: The Senior Collector II works in the Collections and Recovery Operations environment and has more advanced experience with multiple products and stages of delinquency, including recovery. This role can work in any stage of delinquency and it can work in multiple stages of delinquency or across multiple product types. They work in environments requiring advanced collections and recovery problem solving, negotiations, and coaching skills. They conduct special research and other project assignments as needed. Primary responsibilities are collections, customer service, and other loss mitigation and recovery activities. Contacts delinquent, charged-off, or high-risk customers in order to secure payment and determine reason for delinquency on active loan/credit card accounts. In the recovery area, collectors will work with customer to establish full balance repayment plans or settlements. Works an established list of accounts on an automated collections system and/or auto-dialer. The Senior Collector II has greater coaching experience as well as greater administrative responsibilities and account maintenance responsibilities. They understand regulatory and compliance requirements that apply to Collections and are able to work within these guidelines.

Qualifications

Required Skills and Experience

- Must have previous collections, customer service or contact center experience
- Excellent communication skills
- Customer Service focus
- Ability to understand and discuss personal and financial difficulties
- Ability to recommend and negotiate payment arrangements
- Demonstrated ability to work in a fast paced environment
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Desired Skills and Experience

- Previous collections experience with greater depth of understanding of collections and recovery organization desired
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Posting Date: 02/28/2017

Location: US-CA-Brea

Travel: No

Full / Part-time: Full time

Hours Per Week: 40

Shift: 2nd shift

Assistance for Applicants with Disabilities

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Senior Collector II

Jacksonville, FL, United States

Job number: 17014235

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Job description

Job Description:

Line of Business Description: The role works the Collections and Recovery Operations environment and will handle routine outbound or inbound calls at any stage of delinquency, up to and including Pre-Charge off and the Recovery area.

Primary responsibilities are collections, customer servicing, submitting extension requests and other loss mitigation and recovery activities. Contacts delinquent customers in order to secure payment and determine reason for delinquency on active or inactive loan, deposit and/or credit card accounts. In the recovery area, collectors will work with customer to establish full balance repayment plans or settlements. Works an established list of accounts on an automated collections system and/or auto-dialer. This person solves routine to more complex billing problems and inquiries and negotiate payment arrangements to cure delinquent

accounts.

Responsibility for the mitigation of losses.

NOTE: Based on a candidates professional and technical experience, this position could be offered as either a Sr Collector or Sr Collector II.

Enterprise Description: The Senior Collector II works in the Collections and Recovery Operations environment and has more advanced experience with multiple products and stages of delinquency, including recovery. This role can work in any stage of delinquency and it can work in multiple stages of delinquency or across multiple product types. They work in environments requiring advanced collections and recovery problem solving, negotiations, and coaching skills. They conduct special research and other project assignments as needed. Primary responsibilities are collections, customer service, and other loss mitigation and recovery activities. Contacts delinquent, charged-off, or high-risk customers in order to secure payment and determine reason for delinquency on active loan/credit card accounts. In the recovery area, collectors will work with customer to establish full balance repayment plans or settlements. Works an established list of accounts on an automated collections system and/or auto-dialer. The Senior Collector II has greater coaching experience as well as greater administrative responsibilities and account maintenance responsibilities. They understand regulatory and compliance requirements that apply to Collections and are able to work within these guidelines.

Qualifications

Required Skills and Experience

- Must have previous collections, customer service or contact center experience
- Excellent communication skills
- Customer Service focus
- Ability to understand and discuss personal and financial difficulties
- Ability to recommend and negotiate payment arrangements
- Demonstrated ability to work in a fast paced environment
- Strong computer skills

Desired Skills and Experience

- Previous collections experience with greater depth of understanding of collections and recovery organization desired
- One year plus of collections, customer service or contact center experience
- Strong negotiation skills
- Display team leadership, be an individual goal achiever but also understand, contribute to and be an advocate of the overall team goal, be adaptable to change, lead peers by example, be dependable, etc.

Posting Date: 03/02/2017

Location: US-FL-Jacksonville

Travel: No

Full / Part-time: Full time

Hours Per Week: 40

Shift: 1st shift

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EXHIBIT B

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date
12/1/2013	11:16:48	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
12/05/2013	14:36:04	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
12/03/2013	15:02:24	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
11/26/2013	11:19:28	NBK80QI - Michael Apodaca	Left Message to Call			Collections	Manual	
11/22/2013	14:00:34	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
11/20/2013	11:01:02	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
11/15/2013	08:42:22	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
11/14/2013	10:50:04	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
11/12/2013	15:47:24	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
11/06/2013	13:58:18	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
11/05/2013	08:06:43	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
11/05/2013	07:37:13	NBKUVEV - Yutaka Moore	Authorized Third Party Inquiry			Collections	Inbound	
11/04/2013	15:28:23	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
10/29/2013	13:42:53	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
10/25/2013	11:12:27	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
10/23/2013	15:22:33	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
10/21/2013	14:20:44	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
10/09/2013	14:47:09	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
10/08/2013	15:24:28	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
10/07/2013	13:52:54	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
10/04/2013	15:30:02	NBK80QI - Michael Apodaca	No Answer	Not Applicable	None	Collections	Manual	
09/27/2013	16:51:05	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/25/2013	11:17:22	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/23/2013	12:14:21	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/20/2013	11:11:48	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/19/2013	15:16:04	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/17/2013	15:44:11	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/16/2013	14:04:23	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/12/2013	13:34:18	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/11/2013	15:38:19	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/09/2013	15:59:45	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/06/2013	11:53:36	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/05/2013	16:33:02	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
09/03/2013	15:29:40	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
08/30/2013	11:21:59	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
08/28/2013	15:23:18	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
08/26/2013	11:08:03	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
08/23/2013	13:39:33	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
08/22/2013	11:39:09	NBK80QI - Michael Apodaca	Hung Up or Refused Message	Not Applicable	None	Collections	Manual	
08/20/2013	11:34:56	NBK80QI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	

Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review	Exp Date
Home 1	813-874-7568	2723	Delinquent	20131211111649387815001				
Home 1	813-874-7568	2713	Delinquent	20131205143605979316001				
Home 1	813-874-7568	2709	Delinquent	20131203150226359750001				
		2697	Delinquent	201311126111921062840001				
Home 1	813-874-7568	2691	Delinquent	20131122140035496588001				
Home 1	813-874-7568	2687	Delinquent	20131120110103617542001				
Home 1	813-874-7568	2679	Delinquent	20131115084223677558001				
Home 1	813-874-7568	2677	Delinquent	20131114105006662072001				
Home 1	813-874-7568	2673	Delinquent	20131112154724932551001				
Home 1	813-874-7568	2663	Delinquent	20131106135819386953001				
Home 1	813-874-7568	2661	Delinquent	20131105080643978952001				
		2659	Delinquent	20131105073714158769001				
Home 1	813-874-7568	2659	Delinquent	20131104152824092068001				
Home 1	813-874-7568	2649	Delinquent	20131029134254019175001				
Home 1	813-874-7568	2643	Delinquent	20131025111229439318001				
Home 1	813-874-7568	2639	Delinquent	20131023152234344107001				
Home 1	813-874-7568	2635	Delinquent	20131021142044668468001				
Home 1	813-874-7568	2615	Delinquent	20131009144710491972001				
Home 1	813-874-7568	2613	Delinquent	20131008152429680623001				
Home 1	813-874-7568	2611	Delinquent	20131007135255180014001				
Home 1	813-874-7568	2607	Delinquent	20131004153002970375001				
Home 1	813-874-7568	2595	Delinquent	20130927165105679919001				
Home 1	813-874-7568	2591	Delinquent	20130925111723427355001				
Home 1	813-874-7568	2587	Delinquent	20130923121422211022001				
Home 1	813-874-7568	2583	Delinquent	20130920111148994169001				
Home 1	813-874-7568	2581	Delinquent	20130919151605614802001				
Home 1	813-874-7568	2577	Delinquent	20130917154412948767001				
Home 1	813-874-7568	2575	Delinquent	20130916140424070055001				
Home 1	813-874-7568	2569	Delinquent	20130912133419157760001				
Home 1	813-874-7568	2567	Delinquent	20130911153820754396001				
Home 1	813-874-7568	2563	Delinquent	20130909155945579373001				
Home 1	813-874-7568	2559	Delinquent	20130906115337255432001				
Home 1	813-874-7568	2557	Delinquent	20130905163302767265001				
Home 1	813-874-7568	2553	Delinquent	20130903152942032758001				
Home 1	813-874-7568	2547	Delinquent	20130830112159825883001				
Home 1	813-874-7568	2543	Delinquent	20130828152318710531001				
Home 1	813-874-7568	2539	Delinquent	20130826110803768906001				
Home 1	813-874-7568	2535	Delinquent	20130823133934066654001				
Home 1	813-874-7568	2533	Delinquent	20130822113910444170001				
Home 1	813-874-7568	2529	Delinquent	20130820113457458589001				

[illegible]

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date
08/14/2013	11:26:47	NBK8QQI - Michael Apodaca	Left Message to Call			Collections	Manual	
08/12/2013	11:37:26	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
08/09/2013	13:51:50	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
08/08/2013	12:10:16	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
08/06/2013	12:05:27	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
08/02/2013	10:01:00	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
07/31/2013	13:34:37	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
07/29/2013	11:36:51	NBK8QQI - Michael Apodaca	Left Message to Call			Collections	Manual	
07/26/2013	10:47:17	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
07/25/2013	11:24:04	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
07/23/2013	10:04:54	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
07/18/2013	11:17:02	NBK8QQI - Michael Apodaca	No Answer	Not Applicable	None	Collections	Manual	
07/15/2013	13:32:37	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
07/11/2013	14:49:07	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
07/09/2013	14:45:46	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
07/05/2013	14:04:33	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
07/02/2013	13:08:07	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
06/26/2013	14:48:18	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
06/24/2013	15:18:54	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
06/18/2013	17:24:18	NBK8QQI - Michael Apodaca	Left Message to Call	Not Applicable	None	Collections	Manual	
06/13/2013	10:59:59	NBK6X37 - Sharise Brown	No Commitment or No HOPE	Borrower	NELSON A CONIGLIO	Collections	Dialer (Inbound)	06/18/2013
06/12/2013	05:41:47	LM DIALER	No Message - Answering Machine			External	Dialer	
06/10/2013	10:58:53	LM DIALER	No Message - Answering Machine			External	Dialer	
06/10/2013	05:53:46	NBK6X37 - Sharise Brown	Hung Up or Refused Message			Collections	Dialer	
06/08/2013	12:51:20	LM DIALER	No Message - Answering Machine			External	Dialer	
06/08/2013	11:14:11	LM DIALER	No Message - Answering Machine			External	Dialer	
06/08/2013	09:22:47	LM DIALER	No Message - Answering Machine			External	Dialer	
06/08/2013	07:32:46	LM DIALER	No Message - Answering Machine			External	Dialer	
06/08/2013	05:29:52	LM DIALER	No Message - Answering Machine			External	Dialer	
06/06/2013	16:07:22	LM DIALER	No Message - Answering Machine			External	Dialer	
06/06/2013	15:21:16	LM DIALER	No Message - Answering Machine			External	Dialer	
06/06/2013	10:26:23	NBK17WN - Caleesha Mason	No Answer	Not Applicable	None	Collections	Dialer	
06/06/2013	05:33:40	LM DIALER	No Message - Answering Machine			External	Dialer	
06/04/2013	15:13:21	LM DIALER	Hung Up or Refused Message			External	Dialer	
06/04/2013	10:29:53	LM DIALER	No Message - Answering Machine			External	Dialer	
06/04/2013	05:46:32	LM DIALER	No Message - Answering Machine			External	Dialer	
06/02/2013	17:04:57	LM DIALER	Left Message to Call			External	Dialer	
06/02/2013	14:15:29	LM DIALER	No Message - Answering Machine			External	Dialer	
05/31/2013	11:28:33	LM DIALER	No Message - Answering Machine			External	Dialer	
05/31/2013	05:41:29	LM DIALER	No Message - Answering Machine			External	Dialer	

Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review	Exp Date
Home 1	813-874-7568	2519	Delinquent	20130814112647820581001				
Home 1	813-874-7568	2515	Delinquent	20130812113727260696001				
Home 1	813-874-7568	2511	Delinquent	20130809135151754773001				
Home 1	813-874-7568	2509	Delinquent	20130808121016628356001				
Home 1	813-874-7568	2505	Delinquent	20130806120528714565001				
Home 1	813-874-7568	2499	Delinquent	20130802100100700732001				
Home 1	813-874-7568	2495	Delinquent	20130731133438941874001				
Home 1	813-874-7568	2491	Delinquent	20130729113651692662001				
Home 1	813-874-7568	2487	Delinquent	20130726104717581944001				
Home 1	813-874-7568	2485	Delinquent	20130725112405773562001				
Home 1	813-874-7568	2481	Delinquent	20130723100455664181001				
Home 1	813-874-7568	2473	Delinquent	20130718111703331105001				
Home 1	813-874-7568	2467	Delinquent	20130715133237972081001				
Home 1	813-874-7568	2461	Delinquent	20130711144908022617001				
Home 1	813-874-7568	2457	Delinquent	20130709144547946832001				
Home 1	813-874-7568	2451	Delinquent	20130705140434472237001				
Home 1	813-874-7568	2445	Delinquent	20130702130807888861001				
Home 1	813-874-7568	2435	Delinquent	20130626144818631808001				
Home 1	813-874-7568	2431	Delinquent	20130624151855312593001				
Home 1	813-874-7568	2421	Delinquent	20130618172418613974001				
Other		2413	Delinquent	20130613105959896924001				
Home 1	813 874-7568	2411	Delinquent	20130612064305813738001				
Home 1	813 874-7568	2407	Delinquent	20130610122227557317001				
Home 1	813 874-7568	2407	Delinquent	20130610055346829680001				
Home 1	813 874-7568	2405	Delinquent	20130609125736565035001				
Home 1	813 874-7568	2405	Delinquent	20130609125736558077001				
Home 1	813 874-7568	2405	Delinquent	20130609125736550840001				
Home 1	813 874-7568	2405	Delinquent	20130609125736542920001				
Home 1	813 874-7568	2405	Delinquent	20130609125736325799001				
Home 1	813 874-7568	2401	Delinquent	20130606171934280251001				
Home 1	813 874-7568	2401	Delinquent	20130606155458500518001				
Home 1	813-874-7568	2401	Delinquent	20130606102624169394001				
Home 1	813 874-7568	2401	Delinquent	20130606071943314561001				
Home 1	813 874-7568	2397	Delinquent	20130604155928174216001				
Home 1	813 874-7568	2397	Delinquent	20130604121058287820001				
Home 1	813 874-7568	2397	Delinquent	20130604072108432136001				
Home 1	813 874-7568	2393	Delinquent	20130602181402326100001				
Home 1	813 874-7568	2393	Delinquent	20130602150653876859001				
Home 1	813 874-7568	2391	Delinquent	20130531121216243702001				
Home 1	813 874-7568	2391	Delinquent	20130531073549908274001				

[illegible]

Loss Mitigation Home Base
Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date
05/29/2013	11:29:51	LM DIALER	No Message - Answering Machine			External	Dialer	
05/29/2013	06:06:23	LM DIALER	No Message - Answering Machine			External	Dialer	
05/26/2013	15:49:51	LM DIALER	No Message - Answering Machine			External	Dialer	
05/26/2013	13:09:51	LM DIALER	Busy			External	Dialer	
05/24/2013	10:46:20	LM DIALER	No Message - Answering Machine			External	Dialer	
05/24/2013	05:21:54	LM DIALER	No Message - Answering Machine			External	Dialer	
05/22/2013	11:11:42	LM DIALER	No Message - Answering Machine			External	Dialer	
05/22/2013	05:29:15	LM DIALER	No Message - Answering Machine			External	Dialer	
05/20/2013	05:41:46	LM DIALER	No Message - Answering Machine			External	Dialer	
05/18/2013	12:46:46	LM DIALER	No Message - Answering Machine			External	Dialer	
05/18/2013	11:40:35	LM DIALER	No Message - Answering Machine			External	Dialer	
05/18/2013	10:35:46	LM DIALER	No Message - Answering Machine			External	Dialer	
05/18/2013	08:36:38	LM DIALER	No Message - Answering Machine			External	Dialer	
05/18/2013	07:11:43	LM DIALER	No Message - Answering Machine			External	Dialer	
05/18/2013	06:10:03	LM DIALER	No Message - Answering Machine			External	Dialer	
05/18/2013	05:09:27	LM DIALER	No Message - Answering Machine			External	Dialer	
05/16/2013	16:31:07	LM DIALER	No Message - Answering Machine			External	Dialer	
05/16/2013	15:21:22	LM DIALER	No Message - Answering Machine			External	Dialer	
05/16/2013	10:43:45	LM DIALER	No Message - Answering Machine			External	Dialer	
05/16/2013	05:36:53	LM DIALER	No Message - Answering Machine			External	Dialer	

Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date
Home 1	813 874-7568	2387	Delinquent	20130529131536970809001			
Home 1	813 874-7568	2387	Delinquent	20130529073833625849001			
Home 1	813 874-7568	2381	Delinquent	20130526170029015498001			
Home 1	813 874-7568	2381	Delinquent	20130526142451415958001			
Home 1	813 874-7568	2379	Delinquent	20130524122253355016001			
Home 1	813 874-7568	2379	Delinquent	20130524060026537189001			
Home 1	813 874-7568	2375	Delinquent	20130522122354164431001			
Home 1	813 874-7568	2375	Delinquent	20130522055911982749001			
Home 1	813 874-7568	2371	Delinquent	20130520070732967370001			
Home 1	813 874-7568	2369	Delinquent	20130518140138297303001			
Home 1	813 874-7568	2369	Delinquent	20130518125639080263001			
Home 1	813 874-7568	2369	Delinquent	20130518115837797520001			
Home 1	813 874-7568	2369	Delinquent	20130518095219409347001			
Home 1	813 874-7568	2369	Delinquent	20130518081031039527001			
Home 1	813 874-7568	2369	Delinquent	20130518070719881493001			
Home 1	813 874-7568	2369	Delinquent	20130518055115649037001			
Home 1	813 874-7568	2365	Delinquent	20130516181638109137001			
Home 1	813 874-7568	2365	Delinquent	20130516160833850112001			
Home 1	813 874-7568	2365	Delinquent	20130516121510885269001			
Home 1	813 874-7568	2365	Delinquent	20130516074528923101001			

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Work Action History

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
05/14/2013	16:09:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/14/2013	15:14:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/14/2013	11:28:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/14/2013	05:39:01	NBKLW0Z - Tammey Chimanda	No Answer	Not Applicable	None	Collections	Dialer		Home 1
05/12/2013	16:44:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/12/2013	15:43:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/12/2013	14:42:26	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/12/2013	13:40:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/12/2013	12:38:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/10/2013	16:37:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/10/2013	15:48:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/10/2013	10:33:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/10/2013	05:28:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/08/2013	16:12:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/08/2013	15:22:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/08/2013	13:03:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/08/2013	12:02:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/08/2013	11:01:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/08/2013	06:59:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/08/2013	05:35:01	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/06/2013	12:59:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/06/2013	06:40:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/06/2013	05:23:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/04/2013	11:04:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/04/2013	08:53:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/04/2013	07:16:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/04/2013	06:09:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/04/2013	05:08:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/02/2013	17:02:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/02/2013	16:04:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/02/2013	12:42:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/02/2013	11:18:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
05/02/2013	11:04:11	LM DIALER	Disconnected Call			External	Dialer		Home 1
05/02/2013	08:09:29	LM DIALER	Disconnected Call			External	Dialer		Home 1
05/02/2013	05:26:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/30/2013	17:02:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/30/2013	12:24:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/30/2013	11:23:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/30/2013	10:22:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/30/2013	08:51:36	LM DIALER	No Answer			External	Dialer		Home 1

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2361	Delinquent	20130514171911708476001				
813 874-7568	2361	Delinquent	20130514161618518351001				
813 874-7568	2361	Delinquent	20130514124609370109001				
813-874-7568	2361	Delinquent	20130514053901642800001				
813 874-7568	2357	Delinquent	20130512181650283670001				
813 874-7568	2357	Delinquent	20130512171157398607001				
813 874-7568	2357	Delinquent	20130512161214151627001				
813 874-7568	2357	Delinquent	20130512152157985279001				
813 874-7568	2357	Delinquent	20130512143330663375001				
813 874-7568	2355	Delinquent	20130510180317273652001				
813 874-7568	2355	Delinquent	20130510171024921022001				
813 874-7568	2355	Delinquent	20130510120355716541001				
813 874-7568	2355	Delinquent	20130510055535461911001				
813 874-7568	2351	Delinquent	20130508171937848947001				
813 874-7568	2351	Delinquent	20130508161238896852001				
813 874-7568	2351	Delinquent	20130508141444975200001				
813 874-7568	2351	Delinquent	20130508131313561333001				
813 874-7568	2351	Delinquent	20130508123543574113001				
813 874-7568	2351	Delinquent	20130508082912480429001				
813 874-7568	2351	Delinquent	20130508075639407437001				
813 874-7568	2347	Delinquent	20130506143213040966001				
813 874-7568	2347	Delinquent	20130506075241663105001				
813 874-7568	2347	Delinquent	20130506055649101773001				
813 874-7568	2343	Delinquent	20130504120232473097001				
813 874-7568	2343	Delinquent	20130504095655222704001				
813 874-7568	2343	Delinquent	20130504081638145549001				
813 874-7568	2343	Delinquent	20130504072948536103001				
813 874-7568	2343	Delinquent	20130504060009829746001				
813 874-7568	2341	Delinquent	20130502180712278225001				
813 874-7568	2341	Delinquent	20130502172009286372001				
813 874-7568	2341	Delinquent	20130502135913585954001				
813 874-7568	2341	Delinquent	20130502121937180425001				
813 874-7568	2341	Delinquent	20130502121936966584001				
813 874-7568	2341	Delinquent	20130502090525065883001				
813 874-7568	2341	Delinquent	20130502055537136028001				
813 874-7568	2337	Delinquent	20130430181931956183001				
813 874-7568	2337	Delinquent	20130430131429766979001				
813 874-7568	2337	Delinquent	20130430122922550094001				
813 874-7568	2337	Delinquent	20130430111452159525001				
813 874-7568	2337	Delinquent	20130430100337800110001				

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Work Action History 3711

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
04/30/2013	05:37:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/28/2013	17:14:27	LM DIALER	Left Message to Call			External	Dialer		Home 1
04/28/2013	16:11:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/28/2013	15:08:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/28/2013	14:04:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/28/2013	13:04:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/26/2013	15:47:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/26/2013	15:01:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/26/2013	12:49:21	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/26/2013	11:47:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/26/2013	10:42:11	NBK0UC5 - Karen Fonck	No Answer	Not Applicable	None	Collections	Dialer		Home 1
04/26/2013	10:27:27	LM DIALER	Busy			External	Dialer		Home 1
04/26/2013	06:55:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/26/2013	05:30:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/24/2013	12:41:01	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/24/2013	11:39:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/24/2013	10:11:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/24/2013	08:09:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/24/2013	05:49:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/22/2013	17:39:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/22/2013	16:36:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/22/2013	15:34:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/22/2013	11:04:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/22/2013	10:03:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/22/2013	05:39:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/20/2013	13:04:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/20/2013	12:03:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/20/2013	10:44:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/20/2013	09:42:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/20/2013	06:48:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/18/2013	16:52:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/18/2013	15:47:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/18/2013	11:14:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/18/2013	10:13:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/18/2013	05:53:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/16/2013	17:01:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/16/2013	15:59:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/16/2013	11:55:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/16/2013	10:54:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/16/2013	06:51:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2337	Delinquent	20130430074851368988001				
813 874-7568	2333	Delinquent	20130428181732585554001				
813 874-7568	2333	Delinquent	20130428172702184876001				
813 874-7568	2333	Delinquent	20130428162317820786001				
813 874-7568	2333	Delinquent	20130428152711880236001				
813 874-7568	2333	Delinquent	20130428143655982486001				
813 874-7568	2331	Delinquent	20130426170105494453001				
813 874-7568	2331	Delinquent	20130426155646074407001				
813 874-7568	2331	Delinquent	20130426145052651210001				
813 874-7568	2331	Delinquent	20130426132049472062001				
813 874-7568	2331	Delinquent	20130426104212171449001				
813 874-7568	2331	Delinquent	20130426111856283434001				
813 874-7568	2331	Delinquent	20130426080231910545001				
813 874-7568	2331	Delinquent	20130426064815696350001				
813 874-7568	2327	Delinquent	20130424140058527816001				
813 874-7568	2327	Delinquent	20130424130835959438001				
813 874-7568	2327	Delinquent	20130424111246982692001				
813 874-7568	2327	Delinquent	20130424091954474379001				
813 874-7568	2327	Delinquent	20130424080124907238001				
813 874-7568	2323	Delinquent	20130422191637621810001				
813 874-7568	2323	Delinquent	20130422180940367252001				
813 874-7568	2323	Delinquent	20130422165917441848001				
813 874-7568	2323	Delinquent	20130422123151537538001				
813 874-7568	2323	Delinquent	20130422105659282482001				
813 874-7568	2323	Delinquent	20130422072638225436001				
813 874-7568	2319	Delinquent	20130420140354453681001				
813 874-7568	2319	Delinquent	20130420125234300569001				
813 874-7568	2319	Delinquent	20130420120419135678001				
813 874-7568	2319	Delinquent	20130420104847065593001				
813 874-7568	2319	Delinquent	20130420081539362703001				
813 874-7568	2317	Delinquent	2013041810102949201001				
813 874-7568	2317	Delinquent	20130418170129508607001				
813 874-7568	2317	Delinquent	20130418121356417161001				
813 874-7568	2317	Delinquent	20130418111930862228001				
813 874-7568	2317	Delinquent	20130418073608019749001				
813 874-7568	2313	Delinquent	20130416181258946981001				
813 874-7568	2313	Delinquent	20130416171243852199001				
813 874-7568	2313	Delinquent	20130416131356887048001				
813 874-7568	2313	Delinquent	20130416122041147275001				
813 874-7568	2313	Delinquent	20130416082848255484001				

Work Action History

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Work Action History 3711

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
04/16/2013	05:28:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/14/2013	16:55:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/14/2013	15:45:26	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/14/2013	14:41:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/14/2013	13:19:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/12/2013	17:32:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/12/2013	15:51:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/12/2013	11:37:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/12/2013	10:36:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/12/2013	06:25:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/12/2013	05:21:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/10/2013	17:39:11	ZKRRLY7 - Abhishake Pardeshi	No Answer	Not Applicable	None	Collections	Dialer		Home 1
04/10/2013	16:20:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/10/2013	15:05:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/10/2013	11:32:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/10/2013	10:32:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/08/2013	17:37:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/08/2013	16:06:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/08/2013	11:53:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/08/2013	10:50:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2313 Delinquent		20130416060309610783001				
813 874-7568	2309 Delinquent		20130414182533145286001				
813 874-7568	2309 Delinquent		20130414170514887374001				
813 874-7568	2309 Delinquent		20130414161515989964001				
813 874-7568	2309 Delinquent		20130414141641452690001				
813 874-7568	2307 Delinquent		20130412185459368706001				
813 874-7568	2307 Delinquent		20130412171339740481001				
813 874-7568	2307 Delinquent		20130412131753304281001				
813 874-7568	2307 Delinquent		20130412121729717639001				
813 874-7568	2307 Delinquent		20130412080430983415001				
813 874-7568	2307 Delinquent		20130412060429778635001				
813 874-7568	2303 Delinquent		20130410173911588251001				
813 874-7568	2303 Delinquent		20130410172318850901001				
813 874-7568	2303 Delinquent		20130410161818178426001				
813 874-7568	2303 Delinquent		20130410134056206487001				
813 874-7568	2303 Delinquent		20130410124905253323001				
813 874-7568	2299 Delinquent		20130408190912250034001				
813 874-7568	2299 Delinquent		20130408172923833992001				
813 874-7568	2299 Delinquent		20130408131029822489001				
813 874-7568	2299 Delinquent		20130408121938412053001				

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Work Action History

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
04/08/2013	06:46:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/08/2013	05:38:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/06/2013	12:38:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/06/2013	11:37:01	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/06/2013	10:35:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/06/2013	08:14:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/06/2013	07:13:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/06/2013	06:12:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/06/2013	05:11:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/04/2013	17:26:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/04/2013	16:18:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/04/2013	11:48:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/04/2013	10:44:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/04/2013	06:41:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/04/2013	05:40:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/02/2013	17:48:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/02/2013	16:44:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/02/2013	15:44:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/02/2013	11:35:25	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/02/2013	10:33:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/02/2013	06:32:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/02/2013	05:32:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/29/2013	11:46:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/29/2013	10:45:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/29/2013	06:42:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/29/2013	05:33:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/27/2013	16:48:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/27/2013	15:46:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/27/2013	11:38:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/27/2013	10:27:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/27/2013	05:52:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/25/2013	16:01:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/25/2013	11:32:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/25/2013	10:24:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/23/2013	13:22:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/23/2013	12:08:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/23/2013	07:54:47	NBKKVNW - Danicia Graves	No Answer	Not Applicable	None	Collections	Dialer		Home 1
03/23/2013	06:12:54	NBKOUNX - Lakisha Cushshon	No Answer	Not Applicable	None	Collections	Dialer		Home 1
03/23/2013	05:12:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/21/2013	16:02:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2299	Delinquent	20130408075730047613001				
813 874-7568	2299	Delinquent	20130408072850750768001				
813 874-7568	2295	Delinquent	20130406135749689712001				
813 874-7568	2295	Delinquent	20130406125718807650001				
813 874-7568	2295	Delinquent	20130406115751565096001				
813 874-7568	2295	Delinquent	20130406092209527216001				
813 874-7568	2295	Delinquent	20130406083246863706001				
813 874-7568	2295	Delinquent	20130406072348273375001				
813 874-7568	2295	Delinquent	20130406060902270374001				
813 874-7568	2293	Delinquent	20130404181148778908001				
813 874-7568	2293	Delinquent	20130404171554722043001				
813 874-7568	2293	Delinquent	20130404131649303655001				
813 874-7568	2293	Delinquent	20130404120530168513001				
813 874-7568	2293	Delinquent	20130404080009798048001				
813 874-7568	2293	Delinquent	20130404073210552372001				
813 874-7568	2289	Delinquent	20130402185342509320001				
813 874-7568	2289	Delinquent	20130402180737832617001				
813 874-7568	2289	Delinquent	20130402170331738892001				
813 874-7568	2289	Delinquent	20130402125729071215001				
813 874-7568	2289	Delinquent	20130402115623938884001				
813 874-7568	2289	Delinquent	20130402080118031188001				
813 874-7568	2289	Delinquent	20130402072922466323001				
813 874-7568	2283	Delinquent	20130329130025640375001				
813 874-7568	2283	Delinquent	20130329121246371780001				
813 874-7568	2283	Delinquent	20130329080724454164001				
813 874-7568	2283	Delinquent	20130329074212289557001				
813 874-7568	2279	Delinquent	20130327182304485656001				
813 874-7568	2279	Delinquent	20130327170442578245001				
813 874-7568	2279	Delinquent	20130327131457046376001				
813 874-7568	2279	Delinquent	20130327110934798000001				
813 874-7568	2279	Delinquent	20130327080701673898001				
813 874-7568	2275	Delinquent	20130325172532861710001				
813 874-7568	2275	Delinquent	20130325132459488181001				
813 874-7568	2275	Delinquent	20130325105601731041001				
813 874-7568	2271	Delinquent	20130323140916649136001				
813 874-7568	2271	Delinquent	2013032312531717246001				
813-874-7568	2271	Delinquent	20130323075448253057001				
813-874-7568	2271	Delinquent	20130323061254987665001				
813 874-7568	2271	Delinquent	20130323061209035998001				
813 874-7568	2269	Delinquent	20130321171809692924001				

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Work Action History

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
03/21/2013	10:34:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/21/2013	05:53:28	LM DIALER	No Answer			External	Dialer		Home 1
03/19/2013	17:22:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/19/2013	16:02:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/19/2013	12:33:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/19/2013	10:28:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/19/2013	08:22:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/19/2013	05:53:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/17/2013	17:50:08	LM DIALER	Hung Up or Refused Message			External	Dialer		Home 1
03/17/2013	15:02:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/15/2013	16:50:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/15/2013	11:58:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/15/2013	10:56:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/15/2013	06:49:13	NBK0UC5 - Karen Fonck	No Answer	Not Applicable	None	Collections	Dialer		Home 1
03/15/2013	05:42:50	NBK1KJW - Tiffany Allen	No Answer	Not Applicable	None	Collections	Dialer		Home 1
03/13/2013	16:45:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/13/2013	15:43:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/13/2013	11:50:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/13/2013	10:44:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/13/2013	05:49:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/11/2013	16:10:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/11/2013	11:53:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/11/2013	10:49:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/11/2013	06:46:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/11/2013	05:43:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/09/2013	13:37:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/09/2013	12:32:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/09/2013	11:25:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/09/2013	08:09:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/09/2013	07:08:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/09/2013	06:07:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/09/2013	05:06:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/07/2013	16:48:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/07/2013	15:43:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/07/2013	11:41:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/07/2013	10:39:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/07/2013	06:36:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/07/2013	05:32:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/05/2013	17:17:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/05/2013	15:49:57	NBK8,6A - Alyssia Andina-Mille	No Message - 3rd Party	Not Applicable	None	Collections	Dialer		Home 1

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2269	Delinquent	20130321120940875913001				
813 874-7568	2269	Delinquent	20130321075246914082001				
813 874-7568	2265	Delinquent	20130319184251496453001				
813 874-7568	2265	Delinquent	20130319173634702239001				
813 874-7568	2265	Delinquent	20130319142251733152001				
813 874-7568	2265	Delinquent	20130319111926757383001				
813 874-7568	2265	Delinquent	20130319092309384297001				
813 874-7568	2265	Delinquent	20130319073510328734001				
813 874-7568	2261	Delinquent	20130317185739213227001				
813 874-7568	2261	Delinquent	20130317162745394221001				
813 874-7568	2259	Delinquent	20130315175835510502001				
813 874-7568	2259	Delinquent	20130315132607518124001				
813 874-7568	2259	Delinquent	20130315132641298408001				
813-874-7568	2259	Delinquent	20130315064913766413001				
813-874-7568	2259	Delinquent	20130315054250827423001				
813 874-7568	2255	Delinquent	20130313182227670681001				
813 874-7568	2255	Delinquent	20130313172210574501001				
813 874-7568	2255	Delinquent	20130313131808110273001				
813 874-7568	2255	Delinquent	20130313123907831439001				
813 874-7568	2255	Delinquent	20130313080118541446001				
813 874-7568	2251	Delinquent	20130311172343850328001				
813 874-7568	2251	Delinquent	20130311132559883794001				
813 874-7568	2251	Delinquent	20130311122752424426001				
813 874-7568	2251	Delinquent	20130311075637154558001				
813 874-7568	2251	Delinquent	20130311071634320149001				
813 874-7568	2247	Delinquent	20130309144320634906001				
813 874-7568	2247	Delinquent	2013030913490942074001				
813 874-7568	2247	Delinquent	20130309132736954045001				
813 874-7568	2247	Delinquent	20130309091333695602001				
813 874-7568	2247	Delinquent	20130309082432671431001				
813 874-7568	2247	Delinquent	20130309073319814281001				
813 874-7568	2247	Delinquent	20130309060240114371001				
813 874-7568	2245	Delinquent	20130307180230617466001				
813 874-7568	2245	Delinquent	20130307170414699751001				
813 874-7568	2245	Delinquent	20130307131228804354001				
813 874-7568	2245	Delinquent	20130307121939853939001				
813 874-7568	2245	Delinquent	20130307082140955439001				
813 874-7568	2245	Delinquent	20130307074253300707001				
813 874-7568	2241	Delinquent	20130305181238707227001				
813-874-7568	2241	Delinquent	20130305154957274121001				

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
03/05/2013	11:22:19	LM DIALER	No Answer			External	Dialer		Home 1
03/05/2013	10:21:31	LM DIALER	No Answer			External	Dialer		Home 1
03/05/2013	06:30:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/05/2013	05:27:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/03/2013	16:39:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/03/2013	14:49:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/03/2013	13:30:50	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/01/2013	11:40:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/01/2013	10:39:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/01/2013	05:34:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/27/2013	17:28:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/27/2013	16:26:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/27/2013	15:26:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/27/2013	11:50:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/27/2013	10:50:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/25/2013	10:53:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/25/2013	06:04:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/23/2013	12:51:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/23/2013	11:50:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/23/2013	10:43:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2241	Delinquent	20130305123623515460001				
813 874-7568	2241	Delinquent	20130305110652829051001				
813 874-7568	2241	Delinquent	20130305081626392343001				
813 874-7568	2241	Delinquent	20130305055630955865001				
813 874-7568	2237	Delinquent	20130303175721950840001				
813 874-7568	2237	Delinquent	20130303161552614339001				
813 874-7568	2237	Delinquent	2013030315161819490001				
813 874-7568	2235	Delinquent	20130301130144666202001				
813 874-7568	2235	Delinquent	20130301122117203138001				
813 874-7568	2235	Delinquent	20130301073545585773001				
813 874-7568	2231	Delinquent	20130227180742861799001				
813 874-7568	2231	Delinquent	20130227170935744640001				
813 874-7568	2231	Delinquent	20130227155421896567001				
813 874-7568	2231	Delinquent	20130227131624966580001				
813 874-7568	2231	Delinquent	20130227122643133935001				
813 874-7568	2227	Delinquent	20130225122349943386001				
813 874-7568	2227	Delinquent	20130225071512185577001				
813 874-7568	2223	Delinquent	20130223142855339980001				
813 874-7568	2223	Delinquent	20130223130418689035001				
813 874-7568	2223	Delinquent	20130223121117570419001				

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type	Phone Number
02/23/2013	09:00:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/23/2013	07:19:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/23/2013	06:15:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/23/2013	05:13:01	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/21/2013	17:06:24	LM DIALER	Left Message to Call			External	Dialer		Home 1	813 874-7568
02/19/2013	16:17:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/19/2013	15:16:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/19/2013	12:52:25	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/19/2013	10:26:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/19/2013	08:24:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/19/2013	05:33:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/17/2013	16:16:25	LM DIALER	Left Message to Call			External	Dialer		Home 1	813 874-7568
02/17/2013	15:11:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/15/2013	17:24:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/15/2013	16:12:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/15/2013	15:09:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/15/2013	11:39:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/15/2013	10:29:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/15/2013	06:27:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/15/2013	05:24:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/13/2013	16:42:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/13/2013	15:41:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/13/2013	11:03:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/13/2013	06:55:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/13/2013	05:45:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/11/2013	17:32:50	LM DIALER	No Answer			External	Dialer		Home 1	813 874-7568
02/11/2013	16:06:50	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/11/2013	11:59:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/11/2013	10:55:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/11/2013	07:00:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/11/2013	05:58:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/09/2013	11:32:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/09/2013	10:30:01	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/09/2013	09:26:26	LM DIALER	Busy			External	Dialer		Home 1	813 874-7568
02/09/2013	08:14:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/09/2013	07:12:23	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/09/2013	06:11:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/09/2013	05:10:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/07/2013	17:15:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/07/2013	15:56:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568

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Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks	Payment Type
2223	Delinquent	20130223100437020420001					
2223	Delinquent	20130223083242897832001					
2223	Delinquent	20130223073415990344001					
2223	Delinquent	20130223060204769077001					
2221	Delinquent	20130221181630968293001					
2217	Delinquent	20130219172037089030001					
2217	Delinquent	20130219163108890060001					
2217	Delinquent	20130219145930380146001					
2217	Delinquent	20130219110648498117001					
2217	Delinquent	20130219090435856621001					
2217	Delinquent	20130219070621356975001					
2213	Delinquent	20130217175124677844001					
2213	Delinquent	20130217161821548895001					
2211	Delinquent	20130215183822670871001					
2211	Delinquent	20130215163853078019001					
2211	Delinquent	20130215154020322635001					
2211	Delinquent	20130215131230274051001					
2211	Delinquent	20130215105655363485001					
2211	Delinquent	20130215074557969291001					
2211	Delinquent	20130215060258099634001					
2207	Delinquent	20130213174318650528001					
2207	Delinquent	20130213170209636831001					
2207	Delinquent	20130213124411055503001					
2207	Delinquent	20130213082501712574001					
2207	Delinquent	20130213075556502235001					
2203	Delinquent	20130211190725895191001					
2203	Delinquent	20130211170405532394001					
2203	Delinquent	20130211132750931192001					
2203	Delinquent	20130211122618867348001					
2203	Delinquent	20130211081025174775001					
2203	Delinquent	20130211071724348968001					
2199	Delinquent	20130209130454394493001					
2199	Delinquent	20130209123355359829001					
2199	Delinquent	20130209095914122417001					
2199	Delinquent	20130209093105973247001					
2199	Delinquent	20130209083432787814001					
2199	Delinquent	20130209073933315433001					
2199	Delinquent	20130209060641317347001					
2197	Delinquent	20130207181330193940001					
2197	Delinquent	20130207171148713608001					

Work Action History

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type	Phone Number
02/07/2013	11:49:09	LM DIALER	No Answer			External	Dialer		Home 1	813 874-7568
02/07/2013	10:41:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/07/2013	05:49:38	LM DIALER	No Answer			External	Dialer		Home 1	813 874-7568
02/05/2013	17:35:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/05/2013	11:04:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/05/2013	10:03:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/05/2013	05:43:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/03/2013	16:53:38	LM DIALER	Left Message to Call			External	Dialer		Home 1	813 874-7568
02/03/2013	15:52:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/03/2013	14:51:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
02/01/2013	17:07:52	LM DIALER	Left Message to Call			External	Dialer		Home 1	813 874-7568
02/01/2013	10:36:21	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/30/2013	16:57:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/30/2013	11:52:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/30/2013	10:23:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/28/2013	17:14:13	LM DIALER	Left Message to Call			External	Dialer		Home 1	813 874-7568
01/28/2013	15:41:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/28/2013	11:47:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/26/2013	13:50:59	LM DIALER	Left Message to Call			External	Dialer		Home 1	813 874-7568
01/26/2013	12:26:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/26/2013	05:41:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/24/2013	17:44:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/24/2013	16:35:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/24/2013	15:02:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/24/2013	10:54:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/22/2013	16:53:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/22/2013	11:16:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/19/2013	13:19:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/19/2013	12:05:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/19/2013	09:40:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/19/2013	07:20:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/19/2013	05:10:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/17/2013	11:53:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/17/2013	10:52:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/17/2013	08:50:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/17/2013	07:50:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/17/2013	06:49:21	LM DIALER	No Answer			External	Dialer		Home 1	813 874-7568
01/15/2013	17:16:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/15/2013	16:10:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/15/2013	15:03:50	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568

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Work Action History 3711

Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks	Payment Type
2197	Delinquent	20130207130726136692001					
2197	Delinquent	20130207121708251454001					
2197	Delinquent	20130207075935878350001					
2193	Delinquent	20130205191902010183001					
2193	Delinquent	20130205125536281225001					
2193	Delinquent	20130205111103474236001					
2193	Delinquent	20130205075806134778001					
2189	Delinquent	20130203175940743176001					
2189	Delinquent	20130203171810913766001					
2189	Delinquent	20130203161747196789001					
2187	Delinquent	20130201182226418676001					
2187	Delinquent	20130201121119527994001					
2183	Delinquent	20130130182640024571001					
2183	Delinquent	20130130131310724534001					
2183	Delinquent	20130130111207402519001					
2179	Delinquent	20130128185440413899001					
2179	Delinquent	20130128170942692073001					
2179	Delinquent	20130128132309718376001					
2177	Delinquent	20130126145957331977001					
2177	Delinquent	20130126131216138835001					
2177	Delinquent	20130126074453119176001					
2173	Delinquent	20130124193554177856001					
2173	Delinquent	20130124182813718318001					
2173	Delinquent	20130124160935521977001					
2173	Delinquent	20130124124054726843001					
2169	Delinquent	20130122185011637467001					
2169	Delinquent	20130122122842761963001					
2163	Delinquent	20130119144751796211001					
2163	Delinquent	20130119132112477939001					
2163	Delinquent	20130119105247586677001					
2163	Delinquent	20130119082455480131001					
2163	Delinquent	20130119061439945200001					
2161	Delinquent	20130117132214668316001					
2161	Delinquent	20130117121834857413001					
2161	Delinquent	20130117101435489180001					
2161	Delinquent	20130117091350254583001					
2161	Delinquent	20130117081755369703001					
2157	Delinquent	20130115184304329213001					
2157	Delinquent	20130115171605821762001					
2157	Delinquent	20130115162215752708001					

Work Action History

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type	Phone Number
01/15/2013	10:58:23	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/15/2013	06:56:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/13/2013	17:14:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/13/2013	14:03:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/11/2013	16:12:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/11/2013	15:06:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/11/2013	11:03:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/11/2013	10:01:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/11/2013	06:59:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/09/2013	16:57:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/09/2013	15:56:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/09/2013	11:50:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/09/2013	10:49:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/07/2013	15:21:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/07/2013	11:07:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/05/2013	13:43:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/05/2013	06:52:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/05/2013	05:34:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/03/2013	17:28:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
01/03/2013	16:17:33	LM DIALER	No Answer			External	Dialer		Home 1	813 874-7568

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Work Action History **3711**

Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks	Payment Type
2157	Delinquent	2013011512322085134700 1					
2157	Delinquent	2013011508352656394600 1					
2153	Delinquent	2013011318540771599700 1					
2153	Delinquent	2013011315412086434000 1					
2151	Delinquent	2013011117145555051800 1					
2151	Delinquent	2013011116083920528300 1					
2151	Delinquent	2013011112351628614800 1					
2151	Delinquent	201301111116574888300					
2151	Delinquent	2013011108574625732400 1					
2147	Delinquent	2013010918291251281600 1					
2147	Delinquent	2013010917245353089800 1					
2147	Delinquent	2013010913165991634600 1					
2147	Delinquent	2013010912420326444600 1					
2143	Delinquent	2013010716030060988100 1					
2143	Delinquent	2013010712173437345900 1					
2139	Delinquent	2013010515033239286200 1					
2139	Delinquent	2013010508252984537800 1					
2139	Delinquent	2013010508032094521700 1					
2137	Delinquent	2013010318384992334500 1					
2137	Delinquent	2013010317271931452500 1					

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
01/03/2013	11:54:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
01/03/2013	06:16:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/31/2012	16:57:39	LM DIALER	Left Message to Call			External	Dialer		Home1
12/31/2012	15:57:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/29/2012	06:57:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/29/2012	05:44:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/27/2012	17:08:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/27/2012	15:59:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/27/2012	11:55:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/27/2012	10:52:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/24/2012	12:57:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/24/2012	10:56:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/24/2012	08:55:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/24/2012	06:54:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/22/2012	07:59:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/22/2012	06:20:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/22/2012	05:19:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/20/2012	16:58:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/20/2012	15:54:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/20/2012	11:49:42	LM DIALER	No Answer			External	Dialer		Home1
12/20/2012	10:48:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/18/2012	17:20:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/18/2012	16:14:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/18/2012	15:12:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/18/2012	11:09:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/18/2012	10:05:50	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/16/2012	17:23:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/16/2012	16:19:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/16/2012	15:14:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/16/2012	14:13:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/16/2012	13:06:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/14/2012	16:55:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/12/2012	17:32:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/12/2012	16:31:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/12/2012	15:23:01	LM DIALER	No Answer			External	Dialer		Home1
12/12/2012	10:18:48	NBK38IL - Kasey Ivy	No Answer			Collections	Dialer		Home1
12/10/2012	17:10:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/10/2012	16:09:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/10/2012	11:50:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/08/2012	13:22:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2137	Delinquent	20130103130939606775001				
813 874-7568	2137	Delinquent	20130103073427513423001				
813 874-7568	2131	Delinquent	20121231183106373362001				
813 874-7568	2131	Delinquent	20121231172437098654001				
813 874-7568	2127	Delinquent	20121229084630293915001				
813 874-7568	2127	Delinquent	20121229080349753593001				
813 874-7568	2125	Delinquent	20121227183628709155001				
813 874-7568	2125	Delinquent	20121227171731606732001				
813 874-7568	2125	Delinquent	20121227131404332992001				
813 874-7568	2125	Delinquent	20121227123604457942001				
813 874-7568	2119	Delinquent	20121224142748919453001				
813 874-7568	2119	Delinquent	20121224123430320123001				
813 874-7568	2119	Delinquent	20121224101432262845001				
813 874-7568	2119	Delinquent	20121224083859417300001				
813 874-7568	2115	Delinquent	20121222091152942955001				
813 874-7568	2115	Delinquent	20121222080030915434001				
813 874-7568	2115	Delinquent	20121222061659389791001				
813 874-7568	2113	Delinquent	20121220185644185777001				
813 874-7568	2113	Delinquent	20121220171057728444001				
813 874-7568	2113	Delinquent	20121220132540293717001				
813 874-7568	2113	Delinquent	20121220124549786606001				
813 874-7568	2109	Delinquent	20121218183414335105001				
813 874-7568	2109	Delinquent	20121218173846686242001				
813 874-7568	2109	Delinquent	20121218161010665473001				
813 874-7568	2109	Delinquent	20121218125408035551001				
813 874-7568	2109	Delinquent	20121218115238353016001				
813 874-7568	2105	Delinquent	20121216183059277410001				
813 874-7568	2105	Delinquent	20121216172138877627001				
813 874-7568	2105	Delinquent	20121216161934420143001				
813 874-7568	2105	Delinquent	20121216154342073490001				
813 874-7568	2105	Delinquent	20121216145940676632001				
813 874-7568	2103	Delinquent	20121214182827405716001				
813 874-7568	2099	Delinquent	20121212191912123443001				
813 874-7568	2099	Delinquent	20121212182915862282001				
813 874-7568	2099	Delinquent	20121212160619565110001				
813 874-7568	2099	Delinquent	20121212101849191502001				
813 874-7568	2095	Delinquent	20121210183742549879001				
813 874-7568	2095	Delinquent	20121210173311083765001				
813 874-7568	2095	Delinquent	20121210133116283354001				
813 874-7568	2091	Delinquent	20121208144005325770001				

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
12/08/2012	12:18:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/08/2012	10:52:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/08/2012	09:37:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/08/2012	06:43:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/08/2012	05:31:26	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/06/2012	17:26:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/06/2012	16:25:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/06/2012	15:23:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/06/2012	11:15:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/04/2012	16:57:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/04/2012	15:56:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/04/2012	11:54:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/04/2012	10:52:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/04/2012	06:50:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/02/2012	16:55:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/02/2012	15:55:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/02/2012	14:51:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/02/2012	13:50:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
12/02/2012	12:46:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/30/2012	08:32:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/30/2012	07:29:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/30/2012	05:47:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/28/2012	17:39:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/28/2012	16:39:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/28/2012	15:37:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/28/2012	11:32:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/28/2012	10:31:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/28/2012	06:28:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/28/2012	05:27:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/26/2012	17:06:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/26/2012	16:05:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/26/2012	15:02:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/26/2012	06:47:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/26/2012	05:47:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/24/2012	12:07:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/24/2012	10:59:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/24/2012	09:34:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/24/2012	08:20:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/24/2012	07:14:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/24/2012	06:05:26	LM DIALER	No Message - Answering Machine			External	Dialer		Home1

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2091	Delinquent	20121208131022069468001				
813 874-7568	2091	Delinquent	20121208123354528568001				
813 874-7568	2091	Delinquent	20121208111311328605001				
813 874-7568	2091	Delinquent	20121208083541917403001				
813 874-7568	2091	Delinquent	20121208075712905422001				
813 874-7568	2089	Delinquent	20121206181213917596001				
813 874-7568	2089	Delinquent	20121206171303543183001				
813 874-7568	2089	Delinquent	20121206160014237650001				
813 874-7568	2089	Delinquent	20121206122741921263001				
813 874-7568	2085	Delinquent	20121204181655022001001				
813 874-7568	2085	Delinquent	20121204171729679244001				
813 874-7568	2085	Delinquent	20121204133329146870001				
813 874-7568	2085	Delinquent	20121204123403710426001				
813 874-7568	2085	Delinquent	20121204084044264837001				
813 874-7568	2081	Delinquent	20121202182828547459001				
813 874-7568	2081	Delinquent	20121202165653197418001				
813 874-7568	2081	Delinquent	20121202160405824002001				
813 874-7568	2081	Delinquent	20121202153529322592001				
813 874-7568	2081	Delinquent	20121202143743872742001				
813 874-7568	2079	Delinquent	20121130103433613656001				
813 874-7568	2079	Delinquent	20121130083112286130001				
813 874-7568	2079	Delinquent	20121130074737168104001				
813 874-7568	2075	Delinquent	20121128191400694696001				
813 874-7568	2075	Delinquent	20121128182843208581001				
813 874-7568	2075	Delinquent	20121128171322092420001				
813 874-7568	2075	Delinquent	20121128132435528411001				
813 874-7568	2075	Delinquent	20121128123237449485001				
813 874-7568	2075	Delinquent	20121128080223715146001				
813 874-7568	2075	Delinquent	20121128055520615509001				
813 874-7568	2071	Delinquent	20121126183049073067001				
813 874-7568	2071	Delinquent	20121126171509304104001				
813 874-7568	2071	Delinquent	20121126160700417137001				
813 874-7568	2071	Delinquent	20121126080745920299001				
813 874-7568	2071	Delinquent	20121126071835191369001				
813 874-7568	2067	Delinquent	20121124132432666114001				
813 874-7568	2067	Delinquent	20121124122511398737001				
813 874-7568	2067	Delinquent	20121124112435528247001				
813 874-7568	2067	Delinquent	20121124094442148466001				
813 874-7568	2067	Delinquent	20121124084957143480001				
813 874-7568	2067	Delinquent	20121124080755179627001				

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
11/24/2012	05:04:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/21/2012	17:31:38	NBKQZH - Larra Ellis	Left Message to Call	Not Applicable	None	Collections	Dialer		Home1
11/21/2012	16:30:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/21/2012	15:29:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/21/2012	11:25:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/21/2012	10:24:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/21/2012	06:23:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/21/2012	05:22:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/19/2012	16:33:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/19/2012	15:32:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/19/2012	13:30:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/19/2012	11:28:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/19/2012	10:27:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/19/2012	06:20:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/19/2012	05:19:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/17/2012	11:32:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/17/2012	10:32:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/17/2012	09:22:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/17/2012	08:21:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home1
11/17/2012	07:11:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home1

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2067	Delinquent	20121124061901753621001				
813-874-7568	2063	Delinquent	20121121173138786687001				
813 874-7568	2063	Delinquent	20121121182613058767001				
813 874-7568	2063	Delinquent	20121121160402024083001				
813 874-7568	2063	Delinquent	20121121123047136017001				
813 874-7568	2063	Delinquent	20121121111058215175001				
813 874-7568	2063	Delinquent	20121121074010815506001				
813 874-7568	2063	Delinquent	20121121060023866273001				
813 874-7568	2059	Delinquent	20121119190335118615001				
813 874-7568	2059	Delinquent	20121119175604856592001				
813 874-7568	2059	Delinquent	20121119150910397161001				
813 874-7568	2059	Delinquent	20121119121310297982001				
813 874-7568	2059	Delinquent	20121119110042024430001				
813 874-7568	2059	Delinquent	20121119071431778917001				
813 874-7568	2059	Delinquent	20121119055529156951001				
813 874-7568	2057	Delinquent	20121117130126603109001				
813 874-7568	2057	Delinquent	20121117121659755332001				
813 874-7568	2057	Delinquent	20121117100211238712001				
813 874-7568	2057	Delinquent	20121117092852822522001				
813 874-7568	2057	Delinquent	20121117083109948575001				

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
11/17/2012	06:09:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/17/2012	05:08:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/15/2012	17:41:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/15/2012	16:40:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/15/2012	15:38:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/15/2012	11:35:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/15/2012	10:34:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/15/2012	06:31:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/15/2012	05:16:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/13/2012	17:42:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/13/2012	16:41:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/13/2012	15:40:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/13/2012	11:37:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/13/2012	10:37:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/13/2012	06:18:23	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/13/2012	05:17:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/11/2012	17:25:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/11/2012	16:24:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/11/2012	15:22:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/11/2012	14:20:52	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
11/11/2012	13:20:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/11/2012	12:19:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/10/2012	12:02:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/10/2012	11:01:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/10/2012	10:00:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/10/2012	08:35:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/10/2012	07:32:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/10/2012	06:31:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/10/2012	05:30:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/09/2012	17:21:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/09/2012	16:20:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/09/2012	15:14:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/09/2012	12:10:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/09/2012	11:08:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/09/2012	06:10:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/09/2012	05:09:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/07/2012	17:07:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/07/2012	16:07:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/07/2012	15:05:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/07/2012	12:09:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2057	Delinquent	20121117075954180198001				
813 874-7568	2057	Delinquent	20121117062223640605001				
813 874-7568	2053	Delinquent	20121115192050594028001				
813 874-7568	2053	Delinquent	20121115183123223392001				
813 874-7568	2053	Delinquent	20121115171148341462001				
813 874-7568	2053	Delinquent	20121115133106414739001				
813 874-7568	2053	Delinquent	20121115121848763437001				
813 874-7568	2053	Delinquent	20121115081726316504001				
813 874-7568	2053	Delinquent	20121115055514573655001				
813 874-7568	2049	Delinquent	20121113193645855278001				
813 874-7568	2049	Delinquent	20121113185006410116001				
813 874-7568	2049	Delinquent	20121113173345313164001				
813 874-7568	2049	Delinquent	20121113133728353474001				
813 874-7568	2049	Delinquent	20121113122241202371001				
813 874-7568	2049	Delinquent	20121113071948544386001				
813 874-7568	2049	Delinquent	20121113060028504171001				
813 874-7568	2045	Delinquent	20121111182452609045001				
813 874-7568	2045	Delinquent	2012111117112146457300				
813 874-7568	2045	Delinquent	2012111163134779654001				
813 874-7568	2045	Delinquent	2012111154423749532001				
813 874-7568	2045	Delinquent	2012111143540128961001				
813 874-7568	2045	Delinquent	20121111131921814594001				
813 874-7568	2043	Delinquent	20121110132037770221001				
813 874-7568	2043	Delinquent	20121110123231937749001				
813 874-7568	2043	Delinquent	20121110112732857141001				
813 874-7568	2043	Delinquent	20121110101814525720001				
813 874-7568	2043	Delinquent	20121110100550158343001				
813 874-7568	2043	Delinquent	20121110084842066688001				
813 874-7568	2043	Delinquent	20121110075809829629001				
813 874-7568	2043	Delinquent	20121109181446230769001				
813 874-7568	2043	Delinquent	20121109171459803493001				
813 874-7568	2043	Delinquent	20121109161212233444001				
813 874-7568	2043	Delinquent	20121109132056198114001				
813 874-7568	2043	Delinquent	20121109121549575805001				
813 874-7568	2043	Delinquent	20121109072858311423001				
813 874-7568	2043	Delinquent	20121109060211323532001				
813 874-7568	2039	Delinquent	20121107182645384757001				
813 874-7568	2039	Delinquent	20121107173004187838001				
813 874-7568	2039	Delinquent	20121107161604171697001				
813 874-7568	2039	Delinquent	20121107131408323947001				

Work Action History

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Work Action History 3711

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
11/07/2012	11:08:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/07/2012	06:07:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/07/2012	05:07:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/05/2012	17:26:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/05/2012	16:26:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/05/2012	15:11:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/05/2012	14:10:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/05/2012	13:10:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/05/2012	04:04:47	NBKFDVE - CRISTAL COX	Hung Up or Refused Message	Not Applicable	None	Collections	Dialer		Home 1
11/03/2012	11:21:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/03/2012	10:19:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/03/2012	09:18:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/03/2012	08:11:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/03/2012	07:10:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/03/2012	06:05:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/03/2012	05:04:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/01/2012	17:14:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/01/2012	16:14:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/01/2012	15:04:05	NBKSFK0 - Cesario	Hung Up or Refused Message	Not Applicable	None	Collections	Dialer		Home 1
11/01/2012	12:07:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/01/2012	11:06:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/01/2012	06:03:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
11/01/2012	05:03:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/30/2012	17:40:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/30/2012	17:25:10	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
10/30/2012	16:06:26	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/30/2012	15:05:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/30/2012	12:24:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/30/2012	11:24:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/30/2012	06:11:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/30/2012	05:10:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/28/2012	16:26:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/28/2012	15:00:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/28/2012	14:20:14	LM DIALER	Busy			External	Dialer		Home 1
10/28/2012	13:07:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/26/2012	17:18:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/26/2012	16:16:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/26/2012	15:15:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/26/2012	12:19:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/26/2012	11:18:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2039 Delinquent		20121107120818052543001				
813 874-7568	2039 Delinquent		20121107072150444154001				
813 874-7568	2039 Delinquent		20121107060957602710001				
813 874-7568	2035 Delinquent		20121105183245333552001				
813 874-7568	2035 Delinquent		20121105171942122048001				
813 874-7568	2035 Delinquent		20121105162251553841001				
813 874-7568	2035 Delinquent		20121105153606642870001				
813 874-7568	2035 Delinquent		20121105143637019151001				
813-874-7568	2035 Delinquent		20121105050448144400001				
813 874-7568	2031 Delinquent		20121103122755234758001				
813 874-7568	2031 Delinquent		20121103111009168046001				
813 874-7568	2031 Delinquent		20121103101239145136001				
813 874-7568	2031 Delinquent		20121103093741369716001				
813 874-7568	2031 Delinquent		20121103084804224630001				
813 874-7568	2031 Delinquent		20121103075234446946001				
813 874-7568	2031 Delinquent		20121103061729211973001				
813 874-7568	2029 Delinquent		20121101183620369354001				
813 874-7568	2029 Delinquent		20121101172805624966001				
813-874-7568	2029 Delinquent		20121101150404831722001				
813 874-7568	2029 Delinquent		20121101133646372334001				
813 874-7568	2029 Delinquent		20121101121654157708001				
813 874-7568	2029 Delinquent		20121101074655825998001				
813 874-7568	2029 Delinquent		20121101061246207401001				
813 874-7568	2025 Delinquent		20121030190004352146001				
813 874-7568	2025 Delinquent		20121030183452279834001				
813 874-7568	2025 Delinquent		20121030174615698832001				
813 874-7568	2025 Delinquent		20121030163816378095001				
813 874-7568	2025 Delinquent		20121030133543615475001				
813 874-7568	2025 Delinquent		20121030124335046806001				
813 874-7568	2025 Delinquent		20121030075110044431001				
813 874-7568	2025 Delinquent		20121030061159084360001				
813 874-7568	2021 Delinquent		20121028172819232626001				
813 874-7568	2021 Delinquent		20121028164435575409001				
813 874-7568	2021 Delinquent		20121028153835952005001				
813 874-7568	2021 Delinquent		20121028150841870935001				
813 874-7568	2019 Delinquent		20121026190327251632001				
813 874-7568	2019 Delinquent		20121026174811530551001				
813 874-7568	2019 Delinquent		20121026161859609981001				
813 874-7568	2019 Delinquent		20121026135242710264001				
813 874-7568	2019 Delinquent		20121026124603073880001				

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
10/26/2012	06:18:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/26/2012	05:17:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/24/2012	17:11:08	LM DIALER	Busy			External	Dialer		Home 1
10/24/2012	16:06:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/24/2012	15:05:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/24/2012	12:20:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/24/2012	11:19:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/24/2012	06:22:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/24/2012	05:22:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/22/2012	17:14:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/22/2012	16:12:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/22/2012	15:10:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/22/2012	12:37:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/22/2012	11:34:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/22/2012	07:31:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/22/2012	06:30:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/20/2012	12:26:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/20/2012	09:24:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/20/2012	05:03:55	NBKPG0B - Susan Bardy	No Answer	Not Applicable	None	Collections	Dialer		Home 1
10/18/2012	17:41:46	NBK0P65 - Terry Westbrook	Left Message to Call	Not Applicable	None	Collections	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813-874-7568	2019 Delinquent		20121026081607018053001				
813-874-7568	2019 Delinquent		20121026062319038476001				
813-874-7568	2015 Delinquent		20121024184652629740001				
813-874-7568	2015 Delinquent		20121024174525961999001				
813-874-7568	2015 Delinquent		20121024162645460333001				
813-874-7568	2015 Delinquent		20121024140537476379001				
813-874-7568	2015 Delinquent		20121024123257817737001				
813-874-7568	2015 Delinquent		20121024081206394021001				
813-874-7568	2015 Delinquent		20121024054445917930001				
813-874-7568	2011 Delinquent		20121022184331379734001				
813-874-7568	2011 Delinquent		20121022172758262112001				
813-874-7568	2011 Delinquent		20121022162428954010001				
813-874-7568	2011 Delinquent		20121022144157137016001				
813-874-7568	2011 Delinquent		20121022133814681078001				
813-874-7568	2011 Delinquent		20121022092327061330001				
813-874-7568	2011 Delinquent		20121022074031593380001				
813-874-7568	2009 Delinquent		20121020133100652723001				
813-874-7568	2009 Delinquent		20121020100414274842001				
813-874-7568	2009 Delinquent		20121020050356036554001				
813-874-7568	2005 Delinquent		20121018174146930885001				

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
10/18/2012	16:13:57	LM DIALER	Busy			External	Dialer		Home 1
10/18/2012	15:13:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/18/2012	12:11:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/18/2012	11:10:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/18/2012	07:00:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/18/2012	05:59:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/16/2012	17:22:47	NBKAAEE - Aleshia Rhodes	No Message - Answering Machine	Not Applicable	None	Collections	Dialer		Home 1
10/16/2012	16:23:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/16/2012	15:22:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/16/2012	12:22:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/16/2012	09:21:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/16/2012	05:56:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/14/2012	16:06:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/14/2012	14:35:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/14/2012	12:53:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/13/2012	12:29:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/13/2012	09:29:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/13/2012	06:21:23	LM DIALER	No Answer			External	Dialer		Home 1
10/12/2012	12:59:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/12/2012	09:57:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/12/2012	05:57:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/10/2012	16:00:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/10/2012	14:59:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/10/2012	11:59:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/10/2012	08:58:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/10/2012	05:57:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/08/2012	17:37:23	LM DIALER	Left Message to Call			External	Dialer		Home 1
10/08/2012	15:01:50	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/06/2012	12:55:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/06/2012	11:24:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/06/2012	09:53:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/06/2012	08:18:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/06/2012	06:47:21	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/06/2012	05:16:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/04/2012	16:54:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/04/2012	15:33:26	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/04/2012	11:32:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/04/2012	08:24:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
10/04/2012	05:14:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/29/2012	10:37:16	LM DIALER	Left Message to Call			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	2005 Delinquent		20121018173917523049001				
813 874-7568	2005 Delinquent		20121018163137746199001				
813 874-7568	2005 Delinquent		20121018133510224286001				
813 874-7568	2005 Delinquent		20121018123842656220001				
813 874-7568	2005 Delinquent		20121018083139641617001				
813 874-7568	2005 Delinquent		20121018075359100050001				
813-874-7568	2001 Delinquent		20121016172248485570001				
813 874-7568	2001 Delinquent		20121016173409453425001				
813 874-7568	2001 Delinquent		20121016161957463028001				
813 874-7568	2001 Delinquent		20121016133749165191001				
813 874-7568	2001 Delinquent		20121016103035778158001				
813 874-7568	2001 Delinquent		20121016081333237019001				
813 874-7568	1997 Delinquent		20121014170425013853001				
813 874-7568	1997 Delinquent		20121014164244287564001				
813 874-7568	1997 Delinquent		20121014145124981459001				
813 874-7568	1995 Delinquent		20121013134536005953001				
813 874-7568	1995 Delinquent		20121013101610826038001				
813 874-7568	1995 Delinquent		20121013084044016442001				
813 874-7568	1995 Delinquent		20121012143701290458001				
813 874-7568	1995 Delinquent		20121012111911044827001				
813 874-7568	1995 Delinquent		20121012080542253024001				
813 874-7568	1991 Delinquent		20121010173905460522001				
813 874-7568	1991 Delinquent		20121010163032542036001				
813 874-7568	1991 Delinquent		20121010132759160541001				
813 874-7568	1991 Delinquent		20121010103452492812001				
813 874-7568	1991 Delinquent		20121010075700759723001				
813 874-7568	1987 Delinquent		20121008191926463666001				
813 874-7568	1987 Delinquent		20121008161043016559001				
813 874-7568	1983 Delinquent		20121006140041914868001				
813 874-7568	1983 Delinquent		20121006120904539187001				
813 874-7568	1983 Delinquent		20121006111334596928001				
813 874-7568	1983 Delinquent		20121006094444867440001				
813 874-7568	1983 Delinquent		20121006083840742729001				
813 874-7568	1983 Delinquent		20121006061422318167001				
813 874-7568	1981 Delinquent		20121004180434172264001				
813 874-7568	1981 Delinquent		20121004172957655360001				
813 874-7568	1981 Delinquent		20121004135206111327001				
813 874-7568	1981 Delinquent		20121004095719245018001				
813 874-7568	1981 Delinquent		20121004060118103197001				
813 874-7568	1971 Delinquent		20120929124532775822001				

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
09/29/2012	07:27:50	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/28/2012	11:55:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/28/2012	08:52:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/28/2012	05:51:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/26/2012	16:58:22	NBKEABB - Ray Swanson	Left Message to Call	Not Applicable	None	Collections	Dialer		Home 1
09/26/2012	15:05:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/26/2012	12:04:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/26/2012	08:55:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/26/2012	05:50:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/24/2012	11:12:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/24/2012	05:45:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/22/2012	12:23:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/22/2012	10:49:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/22/2012	09:00:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/22/2012	07:19:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/22/2012	05:28:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/20/2012	12:26:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/20/2012	08:47:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/20/2012	05:44:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/18/2012	13:19:52	LM DIALER	No Answer			External	Dialer		Home 1
09/18/2012	10:19:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/18/2012	06:28:23	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/16/2012	13:14:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/15/2012	10:08:14	NBK6NM0 - Kiara Steele	No Answer	Not Applicable	None	Collections	Dialer		Home 1
09/15/2012	07:28:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/15/2012	05:56:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/14/2012	17:23:44	NBKIGRW - Katherine Jones	No Message - Answering Machine	Not Applicable	None	Collections	Dialer		Home 1
09/14/2012	12:35:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/14/2012	09:34:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/14/2012	06:19:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/12/2012	17:01:58	NBKW5Y0 - Rebecca Tobin	Left Message to Call	Not Applicable	None	Collections	Dialer		Home 1
09/12/2012	12:33:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/12/2012	09:15:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/12/2012	06:14:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/10/2012	14:33:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/10/2012	09:56:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/10/2012	05:51:01	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/08/2012	10:37:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/08/2012	08:34:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/08/2012	06:55:21	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	1971	Delinquent	20120929091806923555001				
813 874-7568	1971	Delinquent	20120928134213826203001				
813 874-7568	1971	Delinquent	20120928105307580387001				
813 874-7568	1971	Delinquent	20120928075658284449001				
813-874-7568	1967	Delinquent	20120926165822811572001				
813 874-7568	1967	Delinquent	20120926164628237536001				
813 874-7568	1967	Delinquent	20120926135314378273001				
813 874-7568	1967	Delinquent	20120926104216875801001				
813 874-7568	1967	Delinquent	20120926080942580135001				
813 874-7568	1963	Delinquent	20120924123916984386001				
813 874-7568	1963	Delinquent	20120924073800279502001				
813 874-7568	1959	Delinquent	20120922130539001747001				
813 874-7568	1959	Delinquent	20120922122251948167001				
813 874-7568	1959	Delinquent	20120922100732283071001				
813 874-7568	1959	Delinquent	20120922085414772978001				
813 874-7568	1959	Delinquent	20120922061213003362001				
813 874-7568	1957	Delinquent	20120920134927748424001				
813 874-7568	1957	Delinquent	20120920105553644218001				
813 874-7568	1957	Delinquent	201209200816353495589001				
813 874-7568	1953	Delinquent	20120918142528549459001				
813 874-7568	1953	Delinquent	20120918112724676610001				
813 874-7568	1953	Delinquent	20120918074519343787001				
813 874-7568	1949	Delinquent	20120916145628329122001				
813-874-7568	1947	Delinquent	20120915100815039452001				
813 874-7568	1947	Delinquent	20120915093041879181001				
813 874-7568	1947	Delinquent	20120915080548721575001				
813-874-7568	1947	Delinquent	20120914172346119755001				
813 874-7568	1947	Delinquent	20120914144241086976001				
813 874-7568	1947	Delinquent	20120914114428225453001				
813 874-7568	1947	Delinquent	20120914074103691119001				
813-874-7568	1943	Delinquent	20120912170200090581001				
813 874-7568	1943	Delinquent	20120912150828334437001				
813 874-7568	1943	Delinquent	20120912110123098544001				
813 874-7568	1943	Delinquent	20120912081123523668001				
813 874-7568	1939	Delinquent	20120910161348631346001				
813 874-7568	1939	Delinquent	20120910113318560112001				
813 874-7568	1939	Delinquent	20120910073858071545001				
813 874-7568	1935	Delinquent	20120908131627850677001				
813 874-7568	1935	Delinquent	20120908105340477110001				
813 874-7568	1935	Delinquent	20120908092413456165001				

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
09/08/2012	05:15:26	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/06/2012	13:06:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/06/2012	08:49:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/06/2012	05:44:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/04/2012	13:14:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/04/2012	09:54:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/04/2012	06:28:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/01/2012	12:52:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/01/2012	10:40:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/01/2012	09:06:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/01/2012	06:38:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/31/2012	14:48:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/31/2012	11:43:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/31/2012	08:38:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/31/2012	05:38:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/29/2012	16:23:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/29/2012	12:39:35	LM DIALER	No Answer			External	Dialer		Home 1
08/29/2012	09:38:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/29/2012	06:20:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/27/2012	07:30:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	1935 Delinquent		20120908061736788639001				
813 874-7568	1933 Delinquent		20120906144410207201001				
813 874-7568	1933 Delinquent		20120906105606719818001				
813 874-7568	1933 Delinquent		20120906075501323843001				
813 874-7568	1929 Delinquent		20120904145115999355001				
813 874-7568	1929 Delinquent		20120904113610316716001				
813 874-7568	1929 Delinquent		20120904074931265335001				
813 874-7568	1925 Delinquent		20120901143131974202001				
813 874-7568	1925 Delinquent		20120901131609923355001				
813 874-7568	1925 Delinquent		20120901102951824243001				
813 874-7568	1925 Delinquent		20120901084012478074001				
813 874-7568	1923 Delinquent		20120831163144426878001				
813 874-7568	1923 Delinquent		20120831133522994275001				
813 874-7568	1923 Delinquent		20120831103605943579001				
813 874-7568	1923 Delinquent		20120831080930313139001				
813 874-7568	1919 Delinquent		20120829174714850870001				
813 874-7568	1919 Delinquent		20120829151850401445001				
813 874-7568	1919 Delinquent		20120829122612796299001				
813 874-7568	1919 Delinquent		20120829081518841018001				
813 874-7568	1915 Delinquent		20120827095209517145001				

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
08/25/2012	13:24:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/25/2012	11:52:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/25/2012	10:22:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/25/2012	08:36:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/25/2012	07:05:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/25/2012	05:16:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/23/2012	14:56:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/23/2012	11:56:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/23/2012	08:54:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/23/2012	05:53:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/21/2012	17:26:10	NBKWOTG - betty Wong	Left Message to Call	Not Applicable	None	Collections	Dialer		Home 1
08/21/2012	15:21:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/21/2012	12:20:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/21/2012	09:19:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/21/2012	06:18:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/18/2012	12:56:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/18/2012	10:31:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/18/2012	08:27:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/17/2012	13:19:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/17/2012	10:19:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/17/2012	07:02:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/15/2012	12:30:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/15/2012	09:27:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/15/2012	06:24:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/13/2012	13:26:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/13/2012	09:23:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/13/2012	05:33:43	NBKQLQ - Juanita Moore	No Answer	Not Applicable	None	Collections	Dialer		Home 1
08/11/2012	13:50:23	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/11/2012	12:19:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/11/2012	10:48:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/11/2012	08:42:21	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/11/2012	06:58:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/11/2012	05:15:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/09/2012	12:45:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/09/2012	09:44:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/09/2012	06:23:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/07/2012	17:25:13	NBKOD6 - Tina Chege	No Message - Answering Machine	Not Applicable	None	Collections	Dialer		Home 1
08/07/2012	15:29:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/07/2012	12:22:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/07/2012	09:21:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History 3711

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	1911	Delinquent	20120825151607600453001				
813 874-7568	1911	Delinquent	20120825135102679264001				
813 874-7568	1911	Delinquent	20120825112909054780001				
813 874-7568	1911	Delinquent	20120825101939473085001				
813 874-7568	1911	Delinquent	20120825092728311860001				
813 874-7568	1911	Delinquent	20120825063125186564001				
813 874-7568	1909	Delinquent	20120823163058280958001				
813 874-7568	1909	Delinquent	20120823142426456675001				
813 874-7568	1909	Delinquent	20120823110955755695001				
813 874-7568	1909	Delinquent	20120823082453735861001				
813 874-7568	1905	Delinquent	20120821172611839048001				
813 874-7568	1905	Delinquent	20120821171050209895001				
813 874-7568	1905	Delinquent	20120821143931836424001				
813 874-7568	1905	Delinquent	20120821110333320697001				
813 874-7568	1905	Delinquent	20120821081633395377001				
813 874-7568	1899	Delinquent	20120818144259008232001				
813 874-7568	1899	Delinquent	20120818125216125212001				
813 874-7568	1899	Delinquent	20120818095921537209001				
813 874-7568	1899	Delinquent	20120817150634896193001				
813 874-7568	1899	Delinquent	20120817121454330763001				
813 874-7568	1899	Delinquent	20120817094532689550001				
813 874-7568	1895	Delinquent	20120815152223958217001				
813 874-7568	1895	Delinquent	20120815113511217380001				
813 874-7568	1895	Delinquent	20120815080837076459001				
813 874-7568	1891	Delinquent	20120813153705507856001				
813 874-7568	1891	Delinquent	20120813111421967183001				
813 874-7568	1891	Delinquent	20120813053344477048001				
813 874-7568	1889	Delinquent	20120811150840725754001				
813 874-7568	1889	Delinquent	20120811133230908639001				
813 874-7568	1889	Delinquent	20120811132126698073001				
813 874-7568	1889	Delinquent	20120811101414913273001				
813 874-7568	1889	Delinquent	20120811091837901219001				
813 874-7568	1889	Delinquent	20120811063806422231001				
813 874-7568	1885	Delinquent	20120809152316924547001				
813 874-7568	1885	Delinquent	20120809121915857439001				
813 874-7568	1885	Delinquent	20120809081200833922001				
813-874-7568	1881	Delinquent	20120807172514590318001				
813 874-7568	1883	Delinquent	20120808203729401329001				
813 874-7568	1883	Delinquent	20120808203729393418001				
813 874-7568	1883	Delinquent	20120808203729385119001				

Work Action History

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Loss Mitigation Home Base Work Action History 3711

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
08/07/2012	06:20:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/05/2012	13:10:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/04/2012	13:26:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/04/2012	11:52:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/04/2012	08:12:26	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/04/2012	06:23:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/03/2012	14:37:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/03/2012	11:36:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/03/2012	08:33:39	NBKRT7Y - Kelly Ashcroft	Hung Up or Refused Message	Not Applicable	None	Collections	Dialer		Home 1
08/03/2012	05:34:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/01/2012	13:20:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/01/2012	09:20:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/01/2012	05:41:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/30/2012	14:57:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/30/2012	11:55:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/30/2012	07:03:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/28/2012	13:20:14	LM DIALER	Left Message to Call			External	Dialer		Home 1
07/28/2012	11:49:34	LM DIALER	No Answer			External	Dialer		Home 1
07/28/2012	10:18:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/28/2012	07:58:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/28/2012	05:21:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/26/2012	16:41:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/26/2012	12:10:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/26/2012	06:43:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/24/2012	13:30:35	NBK4KKJ - Shereka Leverett	No Answer	Not Applicable	None	Collections	Dialer		Home 1
07/24/2012	10:31:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/24/2012	06:47:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/22/2012	16:45:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/22/2012	14:56:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/22/2012	13:20:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/21/2012	12:59:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/21/2012	11:24:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/21/2012	07:35:22	LM DIALER	No Answer			External	Dialer		Home 1
07/20/2012	12:33:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/20/2012	09:28:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/20/2012	06:22:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/18/2012	13:13:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/18/2012	09:58:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/18/2012	06:38:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/16/2012	15:25:21	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	1883	Delinquent	20120808203729179686001				
813 874-7568	1877	Delinquent	20120805204311266536001				
813 874-7568	1877	Delinquent	20120805204311259338001				
813 874-7568	1877	Delinquent	20120805204311252193001				
813 874-7568	1877	Delinquent	20120805204311243305001				
813 874-7568	1877	Delinquent	20120805204311065875001				
813 874-7568	1875	Delinquent	20120803164521644290001				
813 874-7568	1875	Delinquent	20120803141110529568001				
813-874-7568	1875	Delinquent	20120803083340008489001				
813 874-7568	1875	Delinquent	20120803075424731114001				
813 874-7568	1871	Delinquent	20120801153630661273001				
813 874-7568	1871	Delinquent	20120801105249771659001				
813 874-7568	1871	Delinquent	20120801075923536409001				
813 874-7568	1867	Delinquent	20120730164839906884001				
813 874-7568	1867	Delinquent	20120730134750075964001				
813 874-7568	1867	Delinquent	20120730090117405160001				
813 874-7568	1863	Delinquent	20120728144336751626001				
813 874-7568	1863	Delinquent	20120728140219918930001				
813 874-7568	1863	Delinquent	2012072811108459222001				
813 874-7568	1863	Delinquent	20120728110218928186001				
813 874-7568	1863	Delinquent	20120728062953963993001				
813 874-7568	1861	Delinquent	20120726183229274508001				
813 874-7568	1861	Delinquent	20120726142730960327001				
813 874-7568	1861	Delinquent	20120726093804333325001				
813-874-7568	1857	Delinquent	20120724133036477302001				
813 874-7568	1857	Delinquent	20120724125724031238001				
813 874-7568	1857	Delinquent	20120724093553438134001				
813 874-7568	1853	Delinquent	20120722184927419354001				
813 874-7568	1853	Delinquent	20120722165048534075001				
813 874-7568	1853	Delinquent	20120722152431069839001				
813 874-7568	1851	Delinquent	20120721154123869953001				
813 874-7568	1851	Delinquent	20120721132817666233001				
813 874-7568	1851	Delinquent	20120721104716164442001				
813 874-7568	1851	Delinquent	20120720152750648528001				
813 874-7568	1851	Delinquent	20120720104502498008001				
813 874-7568	1851	Delinquent	20120720080826307402001				
813 874-7568	1851	Delinquent	20120720164540055210001				
813 874-7568	1851	Delinquent	20120720164540046964001				
813 874-7568	1851	Delinquent	20120720164539869588001				
813 874-7568	1843	Delinquent	20120716164354032995001				

Work Action History

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
07/16/2012	11:23:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/16/2012	06:30:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/14/2012	13:27:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/14/2012	11:56:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/14/2012	10:16:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/14/2012	08:24:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/14/2012	06:53:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/14/2012	05:07:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/12/2012	13:16:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/12/2012	10:16:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/12/2012	05:44:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/10/2012	13:47:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/10/2012	10:47:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/10/2012	06:32:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/07/2012	12:28:00	LM DIALER	Left Message to Call			External	Dialer		Home 1
07/07/2012	07:19:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/06/2012	10:14:25	LM DIALER	Left Message to Call			External	Dialer		Home 1
07/06/2012	06:21:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/03/2012	15:41:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/03/2012	08:46:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History 3711

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	1843	Delinquent	20120716130425774251001				
813 874-7568	1843	Delinquent	20120716090700432007001				
813 874-7568	1839	Delinquent	20120714153857104330001				
813 874-7568	1839	Delinquent	20120714140809746460001				
813 874-7568	1839	Delinquent	20120714121254210014001				
813 874-7568	1839	Delinquent	20120714104609530330001				
813 874-7568	1839	Delinquent	20120714093315757085001				
813 874-7568	1839	Delinquent	20120714061704228322001				
813 874-7568	1837	Delinquent	20120712150950408239001				
813 874-7568	1837	Delinquent	20120712120643993143001				
813 874-7568	1837	Delinquent	20120712080133520951001				
813 874-7568	1833	Delinquent	20120710154634194396001				
813 874-7568	1833	Delinquent	20120710131617121106001				
813 874-7568	1833	Delinquent	20120710090319651539001				
813 874-7568	1829	Delinquent	20120707143255664378001				
813 874-7568	1829	Delinquent	20120707090122047637001				
813 874-7568	1827	Delinquent	20120706115449753366001				
813 874-7568	1827	Delinquent	20120706073851735448001				
813 874-7568	1821	Delinquent	20120703174210570854001				
813 874-7568	1821	Delinquent	20120703103427615631001				

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type	Phone Number
07/03/2012	05:45:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/30/2012	12:01:36	LM DIALER	Left Message to Call			External	Dialer		Home 1	813 874-7568
06/30/2012	06:35:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/29/2012	14:40:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/29/2012	11:40:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/29/2012	06:32:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/27/2012	16:00:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/27/2012	12:56:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/27/2012	09:40:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/27/2012	06:24:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/25/2012	14:50:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/25/2012	07:05:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/23/2012	12:06:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/23/2012	06:40:01	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/23/2012	05:09:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/21/2012	12:17:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/21/2012	09:16:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/21/2012	05:57:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/19/2012	13:12:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/19/2012	09:40:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/19/2012	05:53:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/16/2012	07:01:25	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/16/2012	05:29:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/15/2012	13:16:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/15/2012	10:15:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/15/2012	06:27:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/13/2012	15:43:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/13/2012	12:42:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/13/2012	09:41:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/13/2012	06:21:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/11/2012	13:06:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/11/2012	07:08:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/09/2012	06:45:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/09/2012	05:07:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/07/2012	12:39:49	LM DIALER	No Answer			External	Dialer		Home 1	813 874-7568
06/07/2012	09:36:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/07/2012	06:17:21	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/05/2012	13:56:37	LM DIALER	No Answer			External	Dialer		Home 1	813 874-7568
06/05/2012	10:55:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/05/2012	07:07:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568

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Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks	Payment Type
1821	Delinquent	20120703073807624199001					
1815	Delinquent	20120630134347190747001					
1815	Delinquent	20120630093722822127001					
1815	Delinquent	20120629163813906571001					
1815	Delinquent	20120629144152907215001					
1815	Delinquent	20120629091603716573001					
1811	Delinquent	20120627175141582357001					
1811	Delinquent	20120627152239214225001					
1811	Delinquent	20120627121018947534001					
1811	Delinquent	20120627075932877127001					
1807	Delinquent	20120625163938709060001					
1807	Delinquent	20120625084147179684001					
1803	Delinquent	20120623140812898935001					
1803	Delinquent	20120623093708166739001					
1803	Delinquent	20120623062147238773001					
1801	Delinquent	20120621135657740612001					
1801	Delinquent	20120621103739303396001					
1801	Delinquent	20120621080834591751001					
1797	Delinquent	20120619153134455528001					
1797	Delinquent	20120619120320323114001					
1797	Delinquent	20120619075915428023001					
1791	Delinquent	20120616094302331563001					
1791	Delinquent	20120616063209941039001					
1791	Delinquent	20120615150930949934001					
1791	Delinquent	20120615115735638829001					
1791	Delinquent	20120615074510236690001					
1787	Delinquent	20120613181045190014001					
1787	Delinquent	20120613153156171740001					
1787	Delinquent	20120613121343033818001					
1787	Delinquent	20120613080806274371001					
1783	Delinquent	20120611153000682890001					
1783	Delinquent	20120611093424098877001					
1779	Delinquent	2012060909208383217001					
1779	Delinquent	20120609061914549257001					
1777	Delinquent	20120607153815869874001					
1777	Delinquent	20120607122317411917001					
1777	Delinquent	20120607083211750768001					
1773	Delinquent	20120605155849012442001					
1773	Delinquent	20120605134645961257001					
1773	Delinquent	20120605101110007079001					

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Loss Mitigation Home Base

Work Action History 3711

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type	Phone Number
06/02/2012	07:11:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/02/2012	05:21:01	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
06/01/2012	11:40:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/30/2012	12:14:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/26/2012	06:39:55	LM DIALER	Left Message to Call			External	Dialer		Home 1	813 874-7568
05/25/2012	14:59:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/25/2012	11:22:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/25/2012	09:50:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/23/2012	15:07:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/23/2012	12:03:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/23/2012	07:55:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/21/2012	15:47:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/21/2012	14:08:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/21/2012	12:01:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/21/2012	07:39:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/19/2012	13:31:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/19/2012	08:25:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/19/2012	06:48:23	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/19/2012	05:07:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/17/2012	15:56:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/17/2012	14:34:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/17/2012	11:27:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/16/2012	11:27:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/15/2012	17:00:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/15/2012	15:53:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/15/2012	14:52:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/15/2012	10:36:25	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/15/2012	07:16:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/13/2012	14:31:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/12/2012	06:56:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/11/2012	13:51:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/11/2012	07:06:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/09/2012	16:18:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/09/2012	15:10:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/09/2012	07:10:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/07/2012	17:07:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/07/2012	16:06:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/07/2012	07:37:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/07/2012	06:36:18	LM DIALER	3Tone - Temporary			External	Dialer		Home 1	813 874-7568
05/05/2012	12:43:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568

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Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks	Payment Type
1767	Delinquent	20120602090755195488001					
1767	Delinquent	20120602061158663588001					
1767	Delinquent	20120601135205518967001					
1763	Delinquent	20120630142906806609001					
1757	Delinquent	20120526092920301157001					
1755	Delinquent	20120525164953561721001					
1755	Delinquent	20120525131424026516001					
1755	Delinquent	20120525114403028960001					
1751	Delinquent	20120523165354463432001					
1751	Delinquent	20120523142914473215001					
1751	Delinquent	20120523103307545008001					
1747	Delinquent	20120521180027831628001					
1747	Delinquent	20120521162007038483001					
1747	Delinquent	20120521143646808228001					
1747	Delinquent	20120521104006035422001					
1743	Delinquent	20120519145636260121001					
1743	Delinquent	20120519102040644766001					
1743	Delinquent	20120519092453690029001					
1743	Delinquent	20120519062230002182001					
1741	Delinquent	20120517180328278400001					
1741	Delinquent	20120517170405731032001					
1741	Delinquent	20120517133011325351001					
1739	Delinquent	20120516133149978796001					
1737	Delinquent	20120515190739605689001					
1737	Delinquent	20120515180722689169001					
1737	Delinquent	20120515165614871591001					
1737	Delinquent	20120515131833845587001					
1737	Delinquent	20120515093717001754001					
1733	Delinquent	20120513161559365673001					
1731	Delinquent	20120512084705904773001					
1731	Delinquent	20120511152915268998001					
1731	Delinquent	20120511091824512559001					
1727	Delinquent	20120509181340349087001					
1727	Delinquent	20120509165013806379001					
1727	Delinquent	20120509112334877911001					
1723	Delinquent	20120507191139862434001					
1723	Delinquent	20120507173956498225001					
1723	Delinquent	20120507102356088638001					
1723	Delinquent	20120507091820822405001					
1719	Delinquent	20120505143202872029001					

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Work Action History 3711

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type	Phone Number
05/05/2012	08:14:39	LM DIALER	Busy			External	Dialer		Home 1	813 874-7568
05/05/2012	06:39:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/05/2012	05:05:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/03/2012	16:46:25	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/03/2012	13:18:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/03/2012	10:17:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/03/2012	07:06:21	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/01/2012	17:00:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/01/2012	15:59:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/01/2012	12:59:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
05/01/2012	07:43:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
04/28/2012	06:42:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
04/27/2012	16:45:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
04/27/2012	13:20:18	LM DIALER	No Answer			External	Dialer		Home 1	813 874-7568
04/27/2012	10:11:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
04/27/2012	07:10:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
04/25/2012	16:25:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
04/25/2012	12:27:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
04/25/2012	07:12:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1	813 874-7568
04/23/2012	17:34:54	LM DIALER	No Answer			External	Dialer		Home 1	813 874-7568

Loss Mitigation Home Base
Work Action History **3711**

Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks	Payment Type
1719	Delinquent	20120505094343386453001					
1719	Delinquent	20120505083301658592001					
1719	Delinquent	20120505061203146641001					
1717	Delinquent	20120503191504826020001					
1717	Delinquent	20120503153431951389001					
1717	Delinquent	20120503114712951338001					
1717	Delinquent	20120503090619183168001					
1713	Delinquent	20120501191817123930001					
1713	Delinquent	20120501181847546448001					
1713	Delinquent	20120501150330066596001					
1713	Delinquent	20120501101750552947001					
1709	Delinquent	20120429163900359113001					
1707	Delinquent	20120427183053855449001					
1707	Delinquent	20120427145646128058001					
1707	Delinquent	20120427114814161328001					
1707	Delinquent	20120427091310768549001					
1703	Delinquent	20120425174916911301001					
1703	Delinquent	20120425140450166706001					
1703	Delinquent	20120425092640223825001					
1699	Delinquent	20120423200402565048001					

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Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
04/23/2012	16:33:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/23/2012	13:33:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/23/2012	10:32:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/23/2012	07:30:45	LM DIALER	No Answer			External	Dialer		Home 1
04/21/2012	12:33:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/21/2012	10:49:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/21/2012	08:21:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/21/2012	06:41:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/21/2012	05:08:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/19/2012	16:18:37	NBKPEGQ - Melissa Torres	Hung Up or Refused Message	Not Applicable	None	Collections	Dialer		Home 1
04/19/2012	14:36:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/19/2012	10:40:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/19/2012	06:54:06	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/17/2012	16:17:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/17/2012	13:07:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/17/2012	07:13:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/13/2012	17:02:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/13/2012	11:56:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/13/2012	07:26:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/11/2012	17:17:44	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
04/11/2012	16:11:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/11/2012	13:10:21	LM DIALER	No Answer			External	Dialer		Home 1
04/11/2012	06:40:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/09/2012	17:43:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/09/2012	16:33:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/09/2012	15:28:28	LM DIALER	No Answer			External	Dialer		Home 1
04/09/2012	14:27:53	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/09/2012	09:35:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/07/2012	13:42:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/07/2012	11:23:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/07/2012	08:31:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/07/2012	06:40:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/07/2012	05:07:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/05/2012	16:56:39	NBKOFXJ - Nadia Easter	No Message - Answering Machine	Not Applicable	None	Collections	Dialer		Home 1
04/05/2012	15:57:18	LM DIALER	No Answer			External	Dialer		Home 1
04/05/2012	12:56:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/05/2012	09:55:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/03/2012	17:23:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/03/2012	15:51:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
04/03/2012	10:21:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	1699 Delinquent		20120423191951804667001				
813 874-7568	1699 Delinquent		20120423160858954023001				
813 874-7568	1699 Delinquent		20120423134157968096001				
813 874-7568	1699 Delinquent		20120423103749599959001				
813 874-7568	1697 Delinquent		20120422153134125007001				
813 874-7568	1697 Delinquent		20120422153134117786001				
813 874-7568	1697 Delinquent		20120422153134110529001				
813 874-7568	1697 Delinquent		20120422153134103214001				
813 874-7568	1697 Delinquent		20120422153133846047001				
813-874-7568	1693 Delinquent		20120419161838541152001				
813 874-7568	1693 Delinquent		20120419170421660527001				
813 874-7568	1693 Delinquent		20120419132718638150001				
813 874-7568	1693 Delinquent		20120419092214769360001				
813 874-7568	1689 Delinquent		20120417175252347891001				
813 874-7568	1689 Delinquent		20120417153120538500001				
813 874-7568	1689 Delinquent		20120417091209676613001				
813 874-7568	1683 Delinquent		20120413182230288906001				
813 874-7568	1683 Delinquent		20120413125112996730001				
813 874-7568	1683 Delinquent		20120413092411356099001				
813 874-7568	1679 Delinquent		20120411185955336110001				
813 874-7568	1679 Delinquent		20120411180030469173001				
813 874-7568	1679 Delinquent		20120411152536840703001				
813 874-7568	1679 Delinquent		20120411093504952179001				
813 874-7568	1675 Delinquent		20120409195526445714001				
813 874-7568	1675 Delinquent		20120409195332523095001				
813 874-7568	1675 Delinquent		20120409170003993463001				
813 874-7568	1675 Delinquent		20120409155825916590001				
813 874-7568	1675 Delinquent		20120409120906756515001				
813 874-7568	1673 Delinquent		20120408173913535305001				
813 874-7568	1673 Delinquent		20120408173913528757001				
813 874-7568	1673 Delinquent		20120408173913521749001				
813 874-7568	1673 Delinquent		20120408173913325334001				
813 874-7568	1673 Delinquent		20120408173913514385001				
813-874-7568	1669 Delinquent		20120405165639924198001				
813 874-7568	1669 Delinquent		20120405181819490628001				
813 874-7568	1669 Delinquent		20120405154439719707001				
813 874-7568	1669 Delinquent		20120405123605815829001				
813 874-7568	1665 Delinquent		20120403191924014347001				
813 874-7568	1665 Delinquent		20120403181858061093001				
813 874-7568	1665 Delinquent		20120403123339577657001				

Work Action History

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Loss Mitigation Home Base**Work Action History****3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
04/03/2012	05:34:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/31/2012	12:36:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/31/2012	07:24:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/31/2012	05:39:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/30/2012	15:51:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/30/2012	10:18:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/30/2012	07:10:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/28/2012	17:19:01	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/28/2012	16:17:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/28/2012	13:16:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/28/2012	10:16:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/28/2012	07:15:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/26/2012	15:56:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/24/2012	12:42:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/24/2012	08:20:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/24/2012	06:39:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/24/2012	05:06:33	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/22/2012	17:04:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/22/2012	16:03:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/22/2012	15:03:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/22/2012	07:40:26	NBK8RIA - DASHANIE CROSBY	No Message - Answering Machine	Not Applicable	None	Collections	Dialer		Home 1
03/20/2012	20:50:32	NBKVERN - Swapna Nair	Research Completed			Support	Manual		
03/20/2012	16:17:17	LM DIALER	No Answer			External	Dialer		Home 1
03/20/2012	15:47:00	LM DIALER	Busy			External	Dialer		Home 1
03/20/2012	10:25:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/16/2012	13:43:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/16/2012	10:08:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/16/2012	08:49:29	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
03/14/2012	17:30:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/14/2012	12:30:58	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/14/2012	09:18:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/14/2012	05:54:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/12/2012	10:20:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/12/2012	05:49:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/10/2012	12:43:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/10/2012	11:10:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/10/2012	07:13:50	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/10/2012	05:29:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/08/2012	13:22:50	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/08/2012	10:21:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	1665	Delinquent	20120403080724510465001				
813 874-7568	1661	Delinquent	2012040116 1403120768001				
813 874-7568	1661	Delinquent	2012040116 1403112030001				
813 874-7568	1661	Delinquent	2012040116 1402910156001				
813 874-7568	1659	Delinquent	20120330172211554363001				
813 874-7568	1659	Delinquent	20120330120510328525001				
813 874-7568	1659	Delinquent	20120330085920357223001				
813 874-7568	1655	Delinquent	20120328190344654234001				
813 874-7568	1655	Delinquent	20120328182611102612001				
813 874-7568	1655	Delinquent	20120328152610029616001				
813 874-7568	1655	Delinquent	20120328122630712025001				
813 874-7568	1655	Delinquent	20120328091408737075001				
813 874-7568	1651	Delinquent	20120326183418010044001				
813 874-7568	1649	Delinquent	20120325172858293435001				
813 874-7568	1649	Delinquent	20120325172858285217001				
813 874-7568	1649	Delinquent	20120325172858276979001				
813 874-7568	1649	Delinquent	20120325172858096645001				
813 874-7568	1645	Delinquent	20120322192658015996001				
813 874-7568	1645	Delinquent	20120322181852960647001				
813 874-7568	1645	Delinquent	20120322172107636006001				
813-874-7568	1645	Delinquent	20120322074026720149001				
	1641	Delinquent	20120320205032532495001				
813 874-7568	1641	Delinquent	20120320183855635127001				
813 874-7568	1641	Delinquent	20120320183855432164001				
813 874-7568	1641	Delinquent	20120320123555832702001				
813 874-7568	1635	Delinquent	20120316154228933361001				
813 874-7568	1635	Delinquent	20120316122331598334001				
813 874-7568	1635	Delinquent	20120316113302314582001				
813 874-7568	1631	Delinquent	20120314195108575071001				
813 874-7568	1631	Delinquent	20120314153121399210001				
813 874-7568	1631	Delinquent	20120314112854459910001				
813 874-7568	1631	Delinquent	20120314081234692651001				
813 874-7568	1627	Delinquent	20120312124116644732001				
813 874-7568	1627	Delinquent	20120312082724421478001				
813 874-7568	1625	Delinquent	20120311144921212438001				
813 874-7568	1625	Delinquent	20120311144921203107001				
813 874-7568	1625	Delinquent	20120311144921191422001				
813 874-7568	1625	Delinquent	20120311144920985377001				
813 874-7568	1621	Delinquent	20120308154236944853001				
813 874-7568	1621	Delinquent	20120308123335327685001				

Work Action History

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Loss Mitigation Home Base**Work Action History****3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
03/08/2012	06:57:39	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/06/2012	17:07:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/06/2012	06:49:17	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/04/2012	14:47:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
03/02/2012	07:59:27	LM DIALER	No Answer			External	Dialer		Home 1
03/01/2012	05:52:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/28/2012	17:04:21	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/28/2012	10:54:30	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/28/2012	07:53:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/25/2012	12:31:50	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/25/2012	09:21:55	LM DIALER	No Answer			External	Dialer		Home 1
02/25/2012	06:40:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/15/2012	10:00:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/15/2012	06:48:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/14/2012	09:46:44	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/14/2012	06:38:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/13/2012	16:30:56	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/13/2012	14:22:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/13/2012	11:04:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/13/2012	07:46:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	1621	Delinquent	20120308092938868151001				
813 874-7568	1617	Delinquent	20120306190546070313001				
813 874-7568	1617	Delinquent	20120306091334392165001				
813 874-7568	1613	Delinquent	20120304160852870902001				
813 874-7568	1611	Delinquent	20120302101126908797001				
813 874-7568	1609	Delinquent	20120301130406592631001				
813 874-7568	1605	Delinquent	20120228191856173228001				
813 874-7568	1605	Delinquent	20120228134955993434001				
813 874-7568	1605	Delinquent	20120228102932547570001				
813 874-7568	1601	Delinquent	20120226171300914763001				
813 874-7568	1601	Delinquent	20120226171300889788001				
813 874-7568	1601	Delinquent	20120226171300880792001				
813 874-7568	1607	Delinquent	20120229203356029253001				
813 874-7568	1607	Delinquent	20120229203356016037001				
813 874-7568	1607	Delinquent	20120229203356007326001				
813 874-7568	1607	Delinquent	20120229203355999429001				
813 874-7568	1607	Delinquent	20120229203355990662001				
813 874-7568	1607	Delinquent	20120229203355982867001				
813 874-7568	1607	Delinquent	20120229203355974862001				
813 874-7568	1607	Delinquent	20120229203355774193001				

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
02/26/2012	15:51:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/26/2012	12:52:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/24/2012	16:19:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/24/2012	11:12:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/24/2012	06:40:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/09/2012	12:15:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/09/2012	07:49:07	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/07/2012	17:08:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/07/2012	16:08:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/07/2012	15:37:00	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
02/07/2012	08:49:14	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/07/2012	05:48:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/04/2012	12:47:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/04/2012	05:17:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/03/2012	14:24:59	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/03/2012	10:45:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/03/2012	10:07:49	LM DIALER	Busy			External	Dialer		Home 1
02/03/2012	06:09:13	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/02/2012	13:20:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/02/2012	10:14:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/02/2012	05:49:41	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
02/01/2012	08:19:46	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/31/2012	17:47:55	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/30/2012	17:03:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/30/2012	07:18:40	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/30/2012	05:17:38	LM DIALER	No Answer			External	Dialer		Home 1
01/28/2012	05:56:42	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/27/2012	11:05:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/26/2012	17:02:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/26/2012	12:19:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/26/2012	10:19:00	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/26/2012	05:15:37	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/24/2012	12:33:38	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/24/2012	08:43:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/24/2012	05:05:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/23/2012	17:10:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/23/2012	14:09:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/23/2012	11:08:22	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/23/2012	08:07:54	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
01/23/2012	05:02:23	NBKJB - Margaret Ilyankoff	No Answer	Not Applicable	None	External	Dialer		Home 1

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	1601	Delinquent	20120226170716110260001				
813 874-7568	1601	Delinquent	20120226141535636201001				
813 874-7568	1599	Delinquent	20120224175413527411001				
813 874-7568	1599	Delinquent	20120224134705346627001				
813 874-7568	1599	Delinquent	20120224094243344672001				
813 874-7568	1573	Delinquent	20120209151049754246001				
813 874-7568	1573	Delinquent	20120209104907079025001				
813 874-7568	1569	Delinquent	20120207195427379687001				
813 874-7568	1569	Delinquent	20120207190716127257001				
813 874-7568	1569	Delinquent	20120207190715945074001				
813 874-7568	1569	Delinquent	20120207115218841465001				
813 874-7568	1569	Delinquent	20120207084101462658001				
813 874-7568	1565	Delinquent	20120205205552729547001				
813 874-7568	1565	Delinquent	20120205205552494814001				
813 874-7568	1563	Delinquent	20120203154516441865001				
813 874-7568	1563	Delinquent	20120203133027394793001				
813 874-7568	1563	Delinquent	20120203123009014993001				
813 874-7568	1563	Delinquent	20120203080035345111001				
813 874-7568	1561	Delinquent	20120202150832750227001				
813 874-7568	1561	Delinquent	20120202122345056866001				
813 874-7568	1561	Delinquent	20120202075726736740001				
813 874-7568	1559	Delinquent	20120201092731225179001				
813 874-7568	1557	Delinquent	20120131194630506296001				
813 874-7568	1555	Delinquent	20120130191902704258001				
813 874-7568	1555	Delinquent	20120130085444541567001				
813 874-7568	1555	Delinquent	20120130060455721793001				
813 874-7568	1553	Delinquent	20120129191943538500001				
813 874-7568	1551	Delinquent	20120127135306375109001				
813 874-7568	1549	Delinquent	20120126193221786891001				
813 874-7568	1549	Delinquent	20120126151857068442001				
813 874-7568	1549	Delinquent	20120126130510315117001				
813 874-7568	1549	Delinquent	20120126061010846862001				
813 874-7568	1545	Delinquent	20120124152353507904001				
813 874-7568	1545	Delinquent	20120124113725421857001				
813 874-7568	1545	Delinquent	20120124061110011245001				
813 874-7568	1543	Delinquent	20120123193131014024001				
813 874-7568	1543	Delinquent	20120123163008426064001				
813 874-7568	1543	Delinquent	20120123135115111449001				
813 874-7568	1543	Delinquent	20120123101415822053001				
813-874-7568	1543	Delinquent	20120123050224485766001				

Work Action History

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Loss Mitigation Home Base**Work Action History**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
12/15/2011	23:22:28	NBKZLVW - Mannu Dwivedi	Research Issue	None	None	Skip Tracing	Manual	12/22/2011	Other
11/10/2011	1901	NBK3MAA - Praful Mishra	Research Issue	None	None	Skip Tracing	Manual	11/17/2011	Other
10/02/2011	23:49:40	NBKTR6O - Shravan Kallinal	Research Issue	None	None	Skip Tracing	Manual	10/09/2011	Other
08/30/2011	03:08:26	DVHATKAR - Deepak Vhatkar	Research Issue	None	None	Skip Tracing	Manual	09/06/2011	Other
07/26/2011	23:21:01	NVALMIKI - Neeraja Valmiki	Research Issue	None	None	Skip Tracing	Manual	08/02/2011	Other
07/20/2011	08:53:52	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/20/2011	05:50:23	NBKQCKN - DEMETRIUS FINLEY	Hung Up or Refused Message	Not Applicable	None	Collection s	Dialer		Home 1
07/20/2011	03:48:58	LM DIALER	Hung Up or Refused Message			External	Dialer		Home 1
07/19/2011	14:35:40	LM DIALER	Left Message to Call			External	Dialer		Home 1
07/18/2011	03:54:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/15/2011	17:26:34	LM DIALER	Left Message to Call			External	Dialer		Home 1
07/14/2011	05:31:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/13/2011	03:53:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/12/2011	15:15:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/09/2011	07:56:04	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/08/2011	03:53:47	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/07/2011	06:45:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/06/2011	08:00:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
07/06/2011	05:54:10	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/30/2011	05:54:34	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
06/29/2011	10:44:34	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/29/2011	03:34:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
06/28/2011	15:00:50	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/28/2011	12:59:10	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/25/2011	11:18:11	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/25/2011	10:03:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
06/25/2011	06:22:24	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/24/2011	15:00:14	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/24/2011	05:31:09	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
06/24/2011	05:30:52	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/23/2011	14:35:59	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/23/2011	12:34:47	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/23/2011	10:23:17	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/23/2011	07:22:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
06/22/2011	14:15:53	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/22/2011	12:18:52	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/22/2011	10:15:26	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/22/2011	05:49:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
06/21/2011	13:47:14	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/21/2011	11:45:16	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
	1477	Delinquent	20111215232228560563002				
	1415	Delinquent	20111110001901482020001				
	1349	Delinquent	20111002234940394072002				
	1291	Delinquent	20110830030826261626002				
	1233	Delinquent	20110726232101762000002				
813 260-2977	1223	Delinquent	20110720114713454001001				
813-260-2977	1223	Delinquent	20110720055023753000001				
813 260-2977	1223	Delinquent	20110720091407232000001				
813 260-2977	1221	Delinquent	20110719182154225000001				
813 260-2977	1219	Delinquent	20110718081458116000001				
813 260-2977	1215	Delinquent	20110715190801564000001				
813 260-2977	1213	Delinquent	20110714093333335000001				
813 260-2977	1211	Delinquent	20110713091402015000001				
813 260-2977	1209	Delinquent	20110712175723052000001				
813 260-2977	1205	Delinquent	20110710171224291000001				
813 260-2977	1203	Delinquent	20110708085829929000001				
813 260-2977	1201	Delinquent	20110707095806355000001				
813 260-2977	1199	Delinquent	20110706100322327000001				
813 260-2977	1199	Delinquent	20110706082620590000001				
813 260-2977	1189	Delinquent	20110630100129641000001				
813 260-2977	1187	Delinquent	20110629134900945000001				
813 260-2977	1187	Delinquent	20110629094055000000001				
813 260-2977	1185	Delinquent	20110628201802453000001				
813 260-2977	1185	Delinquent	20110628174701948000001				
813 260-2977	1181	Delinquent	20110626162606043000001				
813 260-2977	1181	Delinquent	20110626162605993000001				
813 260-2977	1181	Delinquent	20110626162605813000001				
813 260-2977	1179	Delinquent	20110624174645567000001				
813 260-2977	1179	Delinquent	20110624112357994000001				
813 260-2977	1179	Delinquent	20110624100543751000001				
813 260-2977	1177	Delinquent	20110623204236129000001				
813 260-2977	1177	Delinquent	20110623182106732000001				
813 260-2977	1177	Delinquent	20110623131834579000001				
813 260-2977	1177	Delinquent	20110623092739053000001				
813 260-2977	1175	Delinquent	20110622202807641000001				
813 260-2977	1175	Delinquent	20110622155332755000001				
813 260-2977	1175	Delinquent	20110622125409922000001				
813 260-2977	1175	Delinquent	20110622095443927000001				
813 260-2977	1173	Delinquent	20110621164746663000001				
813 260-2977	1173	Delinquent	20110621153901149000001				

Work Action History

[illegible]

Loss Mitigation Home Base

Work Action History [REDACTED] 3711

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
06/21/2011	09:40:50	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/21/2011	07:39:50	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/21/2011	03:39:18	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/20/2011	15:38:12	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/20/2011	10:14:24	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
06/20/2011	05:44:23	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/18/2011	11:37:55	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/17/2011	07:59:16	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/17/2011	03:59:00	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/16/2011	11:36:49	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/16/2011	07:58:23	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/16/2011	05:57:51	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/15/2011	14:03:44	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/15/2011	05:44:45	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
06/14/2011	16:51:51	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/14/2011	05:57:31	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/13/2011	17:14:47	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/13/2011	12:39:15	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1
06/13/2011	09:13:49	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
06/13/2011	06:10:45	LM DIALER	Detected Fax/Modem			External	Dialer		Home 1

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Loss Mitigation Home Base

Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 260-2977	1173 Delinquent		201106211258303900000001				
813 260-2977	1173 Delinquent		2011062111194547500000				
813 260-2977	1173 Delinquent		201106210940554360000001				
813 260-2977	1171 Delinquent		201106201900038080000001				
813 260-2977	1171 Delinquent		201106201249230010000001				
813 260-2977	1171 Delinquent		201106201042570140000001				
813 260-2977	1169 Delinquent		201106191949425670000001				
813 260-2977	1167 Delinquent		201106171121100890000001				
813 260-2977	1167 Delinquent		201106170907342570000001				
813 260-2977	1165 Delinquent		201106161452198630000001				
813 260-2977	1165 Delinquent		201106161102496160000001				
813 260-2977	1165 Delinquent		201106160901373260000001				
813 260-2977	1163 Delinquent		201106151631483890000001				
813 260-2977	1163 Delinquent		201106150931435850000001				
813 260-2977	1161 Delinquent		201106142024458310000001				
813 260-2977	1161 Delinquent		201106140936411320000001				
813 260-2977	1159 Delinquent		201106132000130480000001				
813 260-2977	1159 Delinquent		201106131635064190000001				
813 260-2977	1159 Delinquent		201106131137021600000001				
813 260-2977	1159 Delinquent		201106130834074780000001				

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Loss Mitigation Home Base Work Action History 3711

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type
06/11/2011	07:20:52	LM DIALER	No Message - Answering Machine			External	Dialer
06/10/2011	04:00:01	LM DIALER	No Message - Answering Machine			External	Dialer
06/09/2011	17:25:38	LM DIALER	Detected Fax/Modem			External	Dialer
06/09/2011	07:31:10	LM DIALER	3Tone - Temporary			External	Dialer
06/09/2011	05:29:48	LM DIALER	No Message - Answering Machine			External	Dialer
06/08/2011	16:09:16	LM DIALER	Detected Fax/Modem			External	Dialer
06/08/2011	10:22:39	LM DIALER	Detected Fax/Modem			External	Dialer
06/08/2011	09:40:28	LM DIALER	Detected Fax/Modem			External	Dialer
06/08/2011	03:35:37	LM DIALER	No Message - Answering Machine			External	Dialer
06/07/2011	16:48:30	LM DIALER	No Message - Answering Machine			External	Dialer
06/07/2011	12:21:23	LM DIALER	Detected Fax/Modem			External	Dialer
06/07/2011	11:48:11	LM DIALER	Detected Fax/Modem			External	Dialer
06/07/2011	07:18:32	LM DIALER	Detected Fax/Modem			External	Dialer
06/04/2011	16:51:31	LM DIALER	Detected Fax/Modem			External	Dialer
06/04/2011	04:39:28	LM DIALER	Detected Fax/Modem			External	Dialer
06/03/2011	13:43:32	LM DIALER	Detected Fax/Modem			External	Dialer
06/03/2011	09:03:55	LM DIALER	Detected Fax/Modem			External	Dialer
06/02/2011	13:41:09	LM DIALER	Detected Fax/Modem			External	Dialer
06/02/2011	07:29:12	LM DIALER	Detected Fax/Modem			External	Dialer
06/01/2011	10:54:17	LM DIALER	Detected Fax/Modem			External	Dialer
06/01/2011	05:49:01	LM DIALER	Detected Fax/Modem			External	Dialer
05/31/2011	06:09:10	LM DIALER	No Message - Answering Machine			External	Dialer
05/28/2011	19:15:45	LM DIALER	Detected Fax/Modem			External	Dialer
05/28/2011	10:18:09	LM DIALER	No Message - Answering Machine			External	Dialer
05/27/2011	17:11:04	LM DIALER	Detected Fax/Modem			External	Dialer
05/27/2011	16:23:03	LM DIALER	Detected Fax/Modem			External	Dialer
05/27/2011	10:17:19	LM DIALER	Detected Fax/Modem			External	Dialer
05/27/2011	06:42:08	LM DIALER	Detected Fax/Modem			External	Dialer
05/26/2011	04:14:11	LM DIALER	Detected Fax/Modem			External	Dialer
05/25/2011	14:02:04	LM DIALER	Detected Fax/Modem			External	Dialer
05/25/2011	06:22:03	LM DIALER	Detected Fax/Modem			External	Dialer
05/24/2011	09:48:47	LM DIALER	No Message - Answering Machine			External	Dialer
05/24/2011	06:16:29	LM DIALER	Disconnected Call			External	Dialer
05/23/2011	07:50:39	NBKWQSS - Cristiam Vargas	Indicated Wrong Number	Not Applicable	None	Collections	Dialer
05/23/2011	03:50:42	LM DIALER	Detected Fax/Modem			External	Dialer
05/20/2011	10:21:32	NBKXQI - CHRISTOPHE KENNEDY	No Message - Answering Machine	Not Applicable	None	Collections	Dialer
05/20/2011	06:10:45	LM DIALER	Detected Fax/Modem			External	Dialer
05/19/2011	03:50:10	LM DIALER	Detected Fax/Modem			External	Dialer
05/18/2011	13:35:28	LM DIALER	No Message - Answering Machine			External	Dialer
05/18/2011	06:32:31	LM DIALER	Detected Fax/Modem			External	Dialer

Loss Mitigation Home Base Work Action History

Next Event Date	Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date
	Home 1	813 260-2977	1157 Delinquent	Delinquent	20110612180809172000001			
	Home 1	813 260-2977	1155 Delinquent	Delinquent	201106100934069900000001			
	Home 1	813 260-2977	1153 Delinquent	Delinquent	201106091607535660000001			
	Home 1	813 260-2977	1153 Delinquent	Delinquent	201106091301528220000001			
	Home 1	813 260-2977	1153 Delinquent	Delinquent	201106090929538580000001			
	Home 1	813 260-2977	1151 Delinquent	Delinquent	201106081849045070000001			
	Home 1	813 260-2977	1151 Delinquent	Delinquent	201106081436520770000001			
	Home 1	813 260-2977	1151 Delinquent	Delinquent	201106081259242070000001			
	Home 1	813 260-2977	1151 Delinquent	Delinquent	201106080913476030000001			
	Home 1	813 260-2977	1149 Delinquent	Delinquent	201106071644169950000001			
	Home 1	813 260-2977	1149 Delinquent	Delinquent	201106071147220410000001			
	Home 1	813 260-2977	1149 Delinquent	Delinquent	201106071447202220000001			
	Home 1	813 260-2977	1149 Delinquent	Delinquent	201106070935288170000001			
	Home 1	813 260-2977	1145 Delinquent	Delinquent	201106051643212690000001			
	Home 1	813 260-2977	1145 Delinquent	Delinquent	201106051643210600000001			
	Home 1	813 260-2977	1143 Delinquent	Delinquent	201106031553455770000001			
	Home 1	813 260-2977	1143 Delinquent	Delinquent	201106030901372340000001			
	Home 1	813 260-2977	1141 Delinquent	Delinquent	201106021629333400000001			
	Home 1	813 260-2977	1141 Delinquent	Delinquent	201106020919501760000001			
	Home 1	813 260-2977	1139 Delinquent	Delinquent	201106011005300810000001			
	Home 1	813 260-2977	1139 Delinquent	Delinquent	201106010907140170000001			
	Home 1	813 260-2977	1137 Delinquent	Delinquent	201105310755556600000001			
	Home 1	813 260-2977	1133 Delinquent	Delinquent	201105291441537800000001			
	Home 1	813 260-2977	1133 Delinquent	Delinquent	201105291441535620000001			
	Home 1	813 260-2977	1131 Delinquent	Delinquent	201105272001009830000001			
	Home 1	813 260-2977	1131 Delinquent	Delinquent	201105271521416930000001			
	Home 1	813 260-2977	1131 Delinquent	Delinquent	201105271247436220000001			
	Home 1	813 260-2977	1131 Delinquent	Delinquent	201105271002021110000001			
	Home 1	813 260-2977	1129 Delinquent	Delinquent	201105260924257630000001			
	Home 1	813 260-2977	1127 Delinquent	Delinquent	201105251853541140000001			
	Home 1	813 260-2977	1127 Delinquent	Delinquent	201105250914541340000001			
	Home 1	813 260-2977	1125 Delinquent	Delinquent	201105240930008250000001			
	Home 1	813 260-2977	1125 Delinquent	Delinquent	201105240909433050000001			
	Work 1	813-966-5223	1123 Delinquent	Delinquent	201105230750404190000001			
	Home 1	813 260-2977	1123 Delinquent	Delinquent	201105230822254130000001			
	Work 1	813-966-5223	1119 Delinquent	Delinquent	201105201021331000000001			
	Home 1	813 260-2977	1119 Delinquent	Delinquent	201105200900308060000001			
	Home 1	813 260-2977	1117 Delinquent	Delinquent	201105190923584250000001			
	Work 1	813 966-5223	1115 Delinquent	Delinquent	201105181707545410000001			
	Home 1	813 260-2977	1115 Delinquent	Delinquent	201105181027068550000001			

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Loss Mitigation Home Base

Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type
05/16/2011	15:31:22	LM DIALER	No Message - Answering Machine			External	Dialer
05/16/2011	15:25:15	LM DIALER	Disconnected Call			External	Dialer
05/16/2011	12:18:51	NBK3UJG - TAMIEKA YANCEY	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
05/16/2011	11:57:53	NBKBRG - COLLETTE PIERCE	Transfer	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
05/16/2011	11:57:53	NBKBRG - COLLETTE PIERCE	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
05/16/2011	11:45:33	NBKWEIO - Benjamin Clark	Transfer	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections	Inbound
05/16/2011	11:41:14	NBKVAHB - Tara Burch	Transfer	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
05/16/2011	11:41:14	NBKVAHB - Tara Burch	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
05/16/2011	10:00:09	NBKQBBG - Jennifer Evans	Transfer	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
05/16/2011	10:00:09	NBKQBBG - Jennifer Evans	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
05/16/2011	09:45:06	NBKUQTQ - THOMAS DITTO	Transfer	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
05/16/2011	09:45:06	NBKUQTQ - THOMAS DITTO	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
05/16/2011	05:32:28	LM DIALER	No Message - Answering Machine			External	Dialer
05/12/2011	10:34:30	LM DIALER	Detected Fax/Modem			External	Dialer
05/12/2011	09:33:19	LM DIALER	No Message - Answering Machine			External	Dialer
05/12/2011	07:32:53	LM DIALER	Detected Fax/Modem			External	Dialer
05/11/2011	20:48:20	LM DIALER	Detected Fax/Modem			External	Dialer
05/11/2011	15:43:00	LM DIALER	Detected Fax/Modem			External	Dialer
05/11/2011	10:40:10	LM DIALER	No Message - Answering Machine			External	Dialer
05/11/2011	07:38:57	LM DIALER	No Message - Answering Machine			External	Dialer
05/10/2011	16:27:55	LM DIALER	Detected Fax/Modem			External	Dialer
05/10/2011	10:44:56	LM DIALER	No Message - Answering Machine			External	Dialer
05/10/2011	08:44:35	LM DIALER	Detected Fax/Modem			External	Dialer
05/10/2011	05:40:28	LM DIALER	No Message - Answering Machine			External	Dialer
05/09/2011	16:20:40	LM DIALER	Detected Fax/Modem			External	Dialer
05/09/2011	07:19:25	LM DIALER	No Message - Answering Machine			External	Dialer
05/09/2011	03:53:08	LM DIALER	No Message - Answering Machine			External	Dialer
05/07/2011	14:45:12	LM DIALER	Detected Fax/Modem			External	Dialer
05/07/2011	07:55:50	LM DIALER	Detected Fax/Modem			External	Dialer
05/07/2011	05:52:37	LM DIALER	Detected Fax/Modem			External	Dialer
05/06/2011	13:27:25	LM DIALER	Detected Fax/Modem			External	Dialer
05/06/2011	06:55:11	LM DIALER	No Message - Answering Machine			External	Dialer
05/05/2011	15:20:01	LM DIALER	Detected Fax/Modem			External	Dialer
05/05/2011	09:49:24	LM DIALER	Detected Fax/Modem			External	Dialer
05/05/2011	06:49:08	LM DIALER	No Message - Answering Machine			External	Dialer
05/05/2011	03:37:01	LM DIALER	No Message - Answering Machine			External	Dialer
05/04/2011	15:43:27	LM DIALER	Detected Fax/Modem			External	Dialer
05/04/2011	10:44:15	LM DIALER	Detected Fax/Modem			External	Dialer
05/04/2011	07:43:01	LM DIALER	No Answer			External	Dialer
05/04/2011	07:42:34	NBKC4K2 - Mauricio Castro	No Answer	Not Applicable	None	Collections	Dialer

Loss Mitigation Home Base**Work Action History**

Next Event Date	Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date
	Home 1	813 260-2977	1111 Delinquent		20110516190115772000001			
	Work 1	813 966-5223	1111 Delinquent		20110516143354139000001			
	Other		1111 Delinquent		20110516121852776000001			
	Other		1111 Delinquent		2011051611575450200000	Escalation	Customer Service	
	Other		1111 Delinquent		20110516115754502000001			
	Other		1111 Delinquent		2011051611453379100000	Additional Assistance	Collection s	
	Other		1111 Delinquent		20110516114114974000001	Other		
	Other		1111 Delinquent		2011051611411497400000			
	Other		1111 Delinquent		20110516100010750000001	Customer Request	Customer Service	
	Other		1111 Delinquent		20110516100010750000001			
	Other		1111 Delinquent		20110516094507139000001	Other		
	Other		1111 Delinquent		20110516094507139000001			
	Home 1	813 260-2977	1111 Delinquent		20110516083500572000001			
	Home 1	813 260-2977	1105 Delinquent		20110512145746478000001			
	Work 1	813 966-5223	1105 Delinquent		20110512132402541000001			
	Home 1	813 260-2977	1105 Delinquent		2011051211461310500000			
	Home 1	813 260-2977	1103 Delinquent		20110511205129181000001			
	Home 1	813 260-2977	1103 Delinquent		2011051118470742900000			
	Work 1	813 966-5223	1103 Delinquent		20110511144258653000001			
	Home 1	813 260-2977	1103 Delinquent		2011051111391204600000			
	Home 1	813 260-2977	1101 Delinquent		20110510192606271000001			
	Work 1	813 966-5223	1101 Delinquent		20110510130550821000001			
	Home 1	813 260-2977	1101 Delinquent		20110510123359451000001			
	Work 1	813 966-5223	1101 Delinquent		20110510091656630000001			
	Home 1	813 260-2977	1099 Delinquent		20110509183034592000001			
	Work 1	813 966-5223	1099 Delinquent		2011050911510923100000			
	Home 1	813 260-2977	1099 Delinquent		20110509083551718000001			
	Home 1	813 260-2977	1097 Delinquent		20110508163325981000001			
	Home 1	813 260-2977	1097 Delinquent		20110508163325972000001			
	Home 1	813 260-2977	1097 Delinquent		20110508163325773000001			
	Home 1	813 260-2977	1095 Delinquent		20110506150016990000001			
	Work 1	813 966-5223	1095 Delinquent		20110506123656093000001			
	Home 1	813 260-2977	1093 Delinquent		20110505202153723000001			
	Home 1	813 260-2977	1093 Delinquent		20110505154836685000001			
	Work 1	813 966-5223	1093 Delinquent		20110505123207292000001			
	Home 1	813 260-2977	1093 Delinquent		20110505091039055000001			
	Home 1	813 260-2977	1091 Delinquent		20110504204006412000001			
	Home 1	813 260-2977	1091 Delinquent		20110504130313666000001			
	Work 1	813 966-5223	1091 Delinquent		20110504105038634000001			
	Work 1	813 966-5223	1091 Delinquent		20110504074234626000001			

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Loss Mitigation Home Base
Work Action History **3711**

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type
05/04/2011	03:42:29	LM DIALER	Detected Fax/Modem			External	Dialer
05/03/2011	15:36:44	LM DIALER	No Message - Answering Machine			External	Dialer
05/03/2011	13:23:28	LM DIALER	No Message - Answering Machine			External	Dialer
05/03/2011	10:15:58	LM DIALER	No Answer			External	Dialer
05/03/2011	08:43:28	LM DIALER	No Message - Answering Machine			External	Dialer
05/03/2011	03:40:54	LM DIALER	No Message - Answering Machine			External	Dialer
05/02/2011	16:46:22	LM DIALER	No Message - Answering Machine			External	Dialer
05/02/2011	14:44:28	LM DIALER	No Message - Answering Machine			External	Dialer
05/02/2011	10:43:21	LM DIALER	Hung Up or Refused Message			External	Dialer
05/02/2011	09:42:13	LM DIALER	No Message - Answering Machine			External	Dialer
05/02/2011	03:49:12	LM DIALER	No Message - Answering Machine			External	Dialer
05/01/2011	14:37:25	LM DIALER	No Message - Answering Machine			External	Dialer
04/30/2011	12:03:56	LM DIALER	No Message - Answering Machine			External	Dialer
04/30/2011	11:05:40	LM DIALER	No Message - Answering Machine			External	Dialer
04/30/2011	10:27:30	LM DIALER	No Message - Answering Machine			External	Dialer
04/30/2011	06:48:36	LM DIALER	Detected Fax/Modem			External	Dialer
04/30/2011	04:48:13	LM DIALER	Detected Fax/Modem			External	Dialer
04/29/2011	17:37:18	LM DIALER	Detected Fax/Modem			External	Dialer
04/29/2011	13:34:05	LM DIALER	Detected Fax/Modem			External	Dialer
04/29/2011	10:32:35	LM DIALER	No Message - Answering Machine			External	Dialer

Loss Mitigation Home Base Work Action History 3711

Next Event Date	Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date
	Home 1	813 260-2977	1091	Delinquent	20110504090211995000001			
	Home 1	813 260-2977	1089	Delinquent	20110503204018285000001			
	Home 1	813 260-2977	1089	Delinquent	20110503175711532000001			
	Work 1	813 966-5223	1089	Delinquent	20110503153842228000001			
	Home 1	813 260-2977	1089	Delinquent	20110503115835542000001			
	Work 1	813 966-5223	1089	Delinquent	20110503085747700000001			
	Home 1	813 260-2977	1087	Delinquent	20110502201953094000001			
	Work 1	813 966-5223	1087	Delinquent	20110502162205721000001			
	Work 1	813 966-5223	1087	Delinquent	20110502162402879001001			
	Home 1	813 260-2977	1087	Delinquent	20110502133220724000001			
	Work 1	813 966-5223	1087	Delinquent	20110502090746269000001			
	Home 1	813 260-2977	1085	Delinquent	20110501183656978000001			
	Home 1	813 260-2977	1085	Delinquent	20110501171649226000001			
	Home 1	813 260-2977	1085	Delinquent	20110501171649189000001			
	Home 1	813 260-2977	1085	Delinquent	20110501171649219000001			
	Home 1	813 260-2977	1085	Delinquent	20110501171649180000001			
	Home 1	813 260-2977	1085	Delinquent	20110501171649013000001			
	Home 1	813 260-2977	1083	Delinquent	20110429210051741000001			
	Home 1	813 260-2977	1083	Delinquent	20110429164806203000001			
	Work 1	813 966-5223	1083	Delinquent	20110429142900300000001			

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Work Action History

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type
04/29/2011	06:32:06	LM DIALER	Detected Fax/Modem			External	Dialer
04/29/2011	05:31:48	LM DIALER	No Message - Answering Machine			External	Dialer
04/29/2011	01:42:15	NBKQQV - Akhil Bhagwate	Research Completed			Support	Manual
04/29/2011	01:09:50	NBKOFQJ - Deleila Fernandes	Research Completed			Support	Manual
04/28/2011	18:21:23	LM DIALER	No Message - Answering Machine			External	Dialer
04/28/2011	14:50:06	LM DIALER	No Message - Answering Machine			External	Dialer
04/28/2011	10:14:52	LM DIALER	No Message - Answering Machine			External	Dialer
04/28/2011	07:14:11	LM DIALER	No Answer			External	Dialer
04/28/2011	07:13:12	NBKCVTV - KESHIA BERNARD	No Message - Answering Machine	Not Applicable	None	Collections	Dialer
04/27/2011	17:27:40	LM DIALER	Detected Fax/Modem			External	Dialer
04/27/2011	11:26:29	LM DIALER	Detected Fax/Modem			External	Dialer
04/27/2011	10:26:03	LM DIALER	No Message - Answering Machine			External	Dialer
04/27/2011	06:25:38	LM DIALER	Detected Fax/Modem			External	Dialer
04/26/2011	18:28:29	LM DIALER	No Message - Answering Machine			External	Dialer
04/26/2011	13:13:21	LM DIALER	No Message - Answering Machine			External	Dialer
04/26/2011	09:23:03	LM DIALER	No Message - Answering Machine			External	Dialer
04/26/2011	08:20:52	NBK5TOA - Lisa Walsh	Hung Up or Refused Message	Not Applicable	None	Collections	Dialer
04/26/2011	06:18:38	LM DIALER	Hung Up or Refused Message			External	Dialer
04/21/2011	11:53:13	NBKZTQV - Santosh Lalla	Research Completed			Support	Manual
04/21/2011	11:50:19	NBKZTQV - Santosh Lalla	Research Completed			Support	Manual
04/19/2011	16:20:03	NBKFIYK - JEMIL PEEPLES	No Message - 3rd Party	Not Applicable	None	Collections	Dialer
04/19/2011	13:17:22	LM DIALER	No Message - Answering Machine			External	Dialer
04/19/2011	10:16:53	LM DIALER	No Message - Answering Machine			External	Dialer
04/19/2011	09:49:07	NBKZ2FZ - Sabrina Tijarena	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
04/19/2011	09:30:47	NBKDJGE - DANIEL RYAN	Research Issue	None		Collections	Inbound
04/19/2011	09:16:24	NBKZ2OT - Esther Muigai	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections	Inbound
04/19/2011	07:15:34	LM DIALER	Hung Up or Refused Message			External	Dialer
04/18/2011	21:51:48	NBK6WWT - Martin D'souza	Research Completed			Support	Manual
04/18/2011	14:59:53	LM DIALER	Detected Fax/Modem			External	Dialer
04/18/2011	12:43:45	NBKWGPL - LAKENYA TAYLOR	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
04/18/2011	12:25:05	NBK14ZB - Lori Greenfield	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
04/18/2011	09:39:08	LM DIALER	No Message - Answering Machine			External	Dialer
04/18/2011	06:30:00	LM DIALER	No Message - Answering Machine			External	Dialer
04/18/2011	05:25:47	NBKXWJJ - Zola Ferguson	Hung Up or Refused Message	Not Applicable	None	Collections	Dialer
04/14/2011	08:43:58	NBKBJRY - Grace Gaitan	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer
04/13/2011	05:32:14	LM DIALER	No Message - Answering Machine			External	Dialer
04/12/2011	13:13:29	NBK6VMS - Carlos Herrera	No Answer	Not Applicable	None	Collections	Dialer
04/12/2011	10:09:28	NBKNNWW - MONSERRAT ESPINACH	Hung Up or Refused Message	Not Applicable	None	Collections	Dialer
04/12/2011	07:07:53	NBKJTIM - NATALIA JIMENEZ GUIDO	No Answer	Not Applicable	None	Collections	Dialer
04/11/2011	10:16:11	NBKOEINB - MATTHEW DOLLAR	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)

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Next Event Date	Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date
	Home 1	813 260-2977	1083	Delinquent	20110429130510437000001			
	Work 1	813 966-5223	1083	Delinquent	20110429092141662000001			
			1081	Delinquent	20110429014215300000002			
			1081	Delinquent	20110429010951030000002			
	Home 1	813 260-2977	1081	Delinquent	20110428202814973000001			
	Work 1	813 966-5223	1081	Delinquent	20110428165901445000001			
	Home 1	813 260-2977	1081	Delinquent	20110428131924963000001			
	Work 1	813 966-5223	1081	Delinquent	20110428100403447000001			
	Work 1	813-966-5223	1081	Delinquent	20110428071313032000001			
	Home 1	813 260-2977	1079	Delinquent	20110427205700639000001			
	Home 1	813 260-2977	1079	Delinquent	20110427164334263000001			
	Work 1	813 966-5223	1079	Delinquent	20110427134137951000001			
	Home 1	813 260-2977	1079	Delinquent	20110427112918109000001			
	Home 1	813 260-2977	1077	Delinquent	20110426204814142000001			
	Home 1	813 260-2977	1077	Delinquent	20110426184122614000001			
	Work 1	813 966-5223	1077	Delinquent	20110426150644987000001			
	Work 1	813-966-5223	1077	Delinquent	20110426082052402000001			
	Work 1	813 966-5223	1077	Delinquent	20110426114501107000001			
			1069	Delinquent	20110421115314045000001			
			1069	Delinquent	20110421115019335000001			
	Home 1	813-260-2977	1065	Delinquent	20110419162003704000001			
	Home 1	813 260-2977	1065	Delinquent	20110419170946122000001			
	Work 1	813 966-5223	1065	Delinquent	20110419130526245000001			
	Other		1065	Delinquent	20110419094907748000001			
04/26/2011	Other		1065	Delinquent	20110419093047949000001			
	Other		1065	Delinquent	20110419091624226000001			
	Work 1	813 966-5223	1065	Delinquent	20110419095320205000001			
			1063	Delinquent	20110418215148333000002			
	Home 1	813 260-2977	1063	Delinquent	20110418202007799000001			
	Other		1063	Delinquent	20110418124347202000001			
	Other		1063	Delinquent	20110418122506078000001			
	Home 1	813 260-2977	1063	Delinquent	20110418161506334000001			
	Work 1	813 966-5223	1063	Delinquent	20110418123143198000001			
	Work 1	813-966-5223	1063	Delinquent	20110418052548126000001			
	Work 1	813-966-5223	1057	Delinquent	20110414084359251000001			
	Work 1	813 966-5223	1055	Delinquent	20110413093722093000001			
	Home 1	813-260-2977	1053	Delinquent	20110412131330330000001			
	Home 1	813-260-2977	1053	Delinquent	20110412100929760000001			
	Work 1	813-966-5223	1053	Delinquent	20110412070754334000001			
	Other		1051	Delinquent	20110411101612156000001			

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type
04/11/2011	10:08:38	NBKBZUH - Ryan Mageras	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
04/11/2011	09:40:25	NBKCUMON - ARTESHA BONNER	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
04/11/2011	08:42:36	NBKADUF - SHANIKA GAUSE	Hung Up or Refused Message	Not Applicable	None	Collections	Dialer
04/11/2011	05:41:57	LBD0436 - Joanne Kalinowski	Hung Up or Refused Message	Not Applicable	None	Collections	Dialer
04/11/2011	03:42:51	LM DIALER	Hung Up or Refused Message			External	Dialer
04/08/2011	13:22:05	NBKRKDJ - Kristen Morello	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer
04/08/2011	09:15:33	LM DIALER	Detected Fax/Modem			External	Dialer
04/08/2011	08:14:15	LM DIALER	No Message - Answering Machine			External	Dialer
04/07/2011	06:31:58	NBKJFEX - Jorge Merlos	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
04/07/2011	06:26:30	LBA1276 - Eric Cieslak	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer
04/05/2011	10:25:28	NBKYLCT - Landon Odum	Other No Contact Action	Unauthorized	Unauthorized Party	Collections	Dialer (Inbound)
04/05/2011	10:18:22	NBKBLHJ - KAMELAH EDWARDS	Transfer	None		Collections	Dialer (Inbound)
02/11/2011	01:20:43	NBKSGHA - Sandeep Bhandari	Research Completed			Support	Manual
02/09/2011	16:16:53	NBKDPOJ - Tolupe Adebajo	Abandon			Collections	Manual
02/07/2011	19:39:07	NBKDPOJ - Tolupe Adebajo	Abandon			Collections	Manual
02/02/2011	06:41:16	NBKCVKF - Maxim D'Souza	Research Completed			Support	Manual
02/02/2011	06:38:54	NBKDGPA - Elita Dias	Research Completed			Support	Manual
01/31/2011	15:54:20	NBKQ4G - Mary Castro	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
01/31/2011	13:07:20	NBKKNDB - ARTEMIO QUINTANILLA	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
01/31/2011	08:11:25	NBKDTWZ - JOANN ADKINS	Hung Up or Refused Message	None		Collections	Dialer (Inbound)
01/28/2011	12:43:52	NBKGFRL - Sentinaro Aler	Research Completed			Support	Manual
01/26/2011	09:52:02	NBKZJUT - Theresa Hernandez	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
01/26/2011	08:29:03	NBKYM8P - Gustavo Vasquez	Research Issue	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
01/26/2011	08:29:03	NBKYM8P - Gustavo Vasquez	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
01/26/2011	08:05:10	NBKIT8N - Carlos Coto	Transfer	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
01/26/2011	08:05:10	NBKIT8N - Carlos Coto	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
01/12/2011	05:25:11	NBKGOY1 - Harinakshi Shetty	Research Completed			Support	Manual
01/11/2011	15:02:26	NBKFMVU - SISTER DUKES	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer
01/11/2011	14:40:54	NBKYSVR - DENISS CALVO	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
01/11/2011	12:11:18	LM DIALER	No Message - Answering Machine			External	Dialer
01/11/2011	11:41:36	LM DIALER	No Message - Answering Machine			External	Dialer
01/11/2011	11:30:58	LM DIALER	No Message - Answering Machine			External	Dialer
01/11/2011	05:59:21	LM DIALER	No Message - Answering Machine			External	Dialer
01/11/2011	04:38:25	WRKUPLASDP	Workout Status Provided - Desktop			External	Other External
01/11/2011	04:29:50	LM DIALER	No Message - Answering Machine			External	Dialer
01/10/2011	09:53:30	NBKSAVI - Mondell Kelly	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer
01/10/2011	06:42:15	LM DIALER	No Message - Answering Machine			External	Dialer
01/10/2011	05:36:08	NBKNMJH - Brittany Green	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
01/10/2011	05:12:24	NBKFBG1 - Jara Roderish	No Answer	Not Applicable	None	Collections	Dialer
01/10/2011	04:24:02	LM DIALER	No Message - Answering Machine			External	Dialer

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Work Action History **3711**

Next Event Date	Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date
	Other		1051	Delinquent	20110411100839785000001			
	Other		1051	Delinquent	20110411094026649000001			
	Work 1	813-966-5223	1051	Delinquent	20110411084236939000001			
	Work 1	813-966-5223	1051	Delinquent	20110411054158585000001			
	Work 1	813-966-5223	1051	Delinquent	20110411085905921000001			
	Work 1	813-966-5223	1047	Delinquent	20110408132205436000001			
	Home 1	813-260-2977	1047	Delinquent	20110408150754614000001			
	Work 1	813-966-5223	1047	Delinquent	20110408113801763000001			
	Other		1045	Delinquent	20110407063158702000001			
	Work 1	813-966-5223	1045	Delinquent	20110407062631272000001			
	Other		1041	Delinquent	20110405102529442000001			
	Other		1041	Delinquent	20110405101824386000001	Customer Request	Other	
			953	Delinquent	20110211012043822000002			
			951	Delinquent	20110209161653197000001			
			947	Delinquent	20110207193907049000001			
			939	Delinquent	20110202064116398000001			
			939	Delinquent	20110202063854488000001			
	Other		935	Delinquent	20110131155421034000001			
	Other		935	Delinquent	20110131130721379000001			
	Other		935	Delinquent	20110131081126251000001			
			931	Delinquent	20110128124352746000001			
	Other		927	Delinquent	20110126095203401000001			
02/02/2011	Other		927	Delinquent	20110126082904301001001			
	Other		927	Delinquent	20110126082904301001001			
	Other		927	Delinquent	20110126080511244000001	Customer Request	Supervisor	
	Other		927	Delinquent	20110126080511244000001			
			903	Delinquent	20110112052511467000001			
	Home 1	813-260-2977	901	Delinquent	20110111150227531000001			
	Other		901	Delinquent	20110111144055573000001			
	Home 1	813-260-2977	901	Delinquent	20110111144807853000001			
	Home 1	813-260-2977	901	Delinquent	20110111174606014000001			
	Home 1	813-260-2977	901	Delinquent	20110111170856109000001			
	Home 1	813-260-2977	901	Delinquent	20110111111104318000001			
			901	Delinquent	20110111144120164000001			
	Home 1	813-260-2977	901	Delinquent	20110111101128352000001			
	Home 1	813-260-2977	899	Delinquent	20110110095332352000001			
	Home 1	813-260-2977	899	Delinquent	20110110102923045000001			
	Other		899	Delinquent	20110110053608800000001			
	Home 1	813-260-2977	899	Delinquent	20110110051225055000001			
	Home 1	813-260-2977	899	Delinquent	20110110082216340000001			

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type
01/08/2011	12:03:26	NBKSXNJ - Denis Salazar	Customer Called on Status of	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
01/07/2011	09:34:56	NBKBZOL - Victor Mendoza	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer
01/07/2011	08:22:11	LM DIALER	No Message - Answering Machine			External	Dialer
01/07/2011	07:24:35	LM DIALER	No Answer			External	Dialer
01/07/2011	06:23:41	NBKDVX - SARAH GUZMAN ZUQIGA	No Answer	Not Applicable	None	Collections	Dialer
01/06/2011	13:33:59	NBKM5H - Diane Nocera	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
01/06/2011	13:22:10	NBKMZAE - LASTEPHANI MOORE	Transfer	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
01/06/2011	13:22:10	NBKMZAE - LASTEPHANI MOORE	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
01/06/2011	13:06:36	NBKWQZH - Patricia Balkcom	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
12/08/2010	3936	NBKMAN3 - Pravat Dash	Counselor Review			Support	Manual
11/20/2010	13:30:35	NBK07SJ - NATHALIE TORABI	Left Message to Call	None	None	Collections	Manual
10/21/2010	13:34:44	NBKOHYD - NERISSA SCOTT	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
10/21/2010	03:10:11	WRKUPLASDP	Workout Status Provided - Desktop			External	Other External
10/04/2010	10:21:40	NBKYIPM - MICHELLE MANSINI	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
10/04/2010	10:12:20	NBKIKT2 - Joe Castillo	Customer Called on Status of	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections	Inbound
09/27/2010	10:05:40	NBKKLMMN - Danielle Pearl	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
09/24/2010	12:58:18	NBKEQLY - Debora Wolf	Research Issue	None		Collections	Manual
09/23/2010	09:29:29	NBKLY9V - Lennyn Morales	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections	Dialer (Inbound)
09/23/2010	09:18:36	NBKRS6J - JULIO LOPEZ	Transfer	Authorized	U.S. Loan Mitigation, LLC	Collections	Inbound
04/08/2010	16:29:05	LM DIALER	No Message - Answering Machine			External	Dialer

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Next Event Date	Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date
	Home 1	813 260-2977	895 Delinquent	Delinquent	2011010812032662300000 1			
	Home 1	813-260-2977	895 Delinquent	Delinquent	2011010709345718200000 1			
	Home 1	813 260-2977	895 Delinquent	Delinquent	2011010710073280000000 1			
	Home 1	813 260-2977	895 Delinquent	Delinquent	2011010709091336100000 1			
	Home 1	813-260-2977	895 Delinquent	Delinquent	2011010706234206600000 1			
	Other		893 Delinquent	Delinquent	2011010613340078100000 1			
	Other		893 Delinquent	Delinquent	2011010613221058800000 1 Escalation	Supervisor		
	Other		893 Delinquent	Delinquent	2011010613221058800000 1			
	Other		893 Delinquent	Delinquent	2011010613063767400000 1			
			843 Delinquent	Delinquent	2010120800393678500000 2			
	Home 1	813 260-2977	813 Delinquent	Delinquent	2010112013303600400000 1			
	Other		763 Delinquent	Delinquent	2010102113344494000000 1			
			763 Delinquent	Delinquent	2010102113091811400000 1			
	Other		733 Delinquent	Delinquent	2010100410214148100000 1			
	Home 1	813 874-7568	733 Delinquent	Delinquent	2010100410122054100000 1			
	Other		721 Delinquent	Delinquent	2010092710054196000000 1			
10/01/2010	Other		717 Delinquent	Delinquent	2010092412581869800000 1			
	Other		715 Delinquent	Delinquent	2010092309292947100000 1			
	Other		715 Delinquent	Delinquent	2010092309190535800000 1 Other	Other		
	Home 1	813 874-7568	731 Delinquent	Delinquent	2010100317092345600000 1			

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type
09/23/2010	09:18:36	NBKR5CJ - JULIO LOPEZ	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
09/23/2010	09:07:51	NBK1APB - VERNITA HOLLOWAY	Customer Called on Status of HOPE	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
09/16/2010	09:45:58	NBKVBVU - Jeremy Turner	Customer Called on Status of HOPE	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
09/16/2010	09:09:34	NBKPOVD - Kayren Harris	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
09/14/2010	10:13:04	NBKTHSX - Michele Donison	Customer Called on Status of HOPE	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
09/09/2010	10:05:48	NBKKNQPV - Karisa Brown	Customer Called on Status of HOPE	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
09/07/2010	12:40:34	NBK5USJ - MARIA MARTINEZ	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
09/07/2010	12:29:58	NBKEOMI - Adam Smith	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
08/31/2010	10:15:56	NBKRWED - HARSIMRAN SINGH	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
08/25/2010	07:34:53	NBKIRRS - Ellen Diaz	No Commitment or No HOPE	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
08/12/2010	13:02:59	NBKGTQE - Brittany Dailey	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
08/05/2010	10:02:33	NBKDNJD - Cozette Simpson	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
08/05/2010	09:53:04	NBK79RO - Tameika Frinks	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
08/03/2010	08:34:51	NBKFEKY - Khushboo Agrawal	Counselor Review			Support
07/30/2010	13:51:07	NBKX6BV - Satya Purkayastha	Research Completed			Support
07/28/2010	09:42:43	NBKGBBK - Ashley Ems	Plan Informal - LM Plan	Authorized	U.S. Loan Mitigation, LLC	Collections
07/28/2010	09:42:43	NBKGBBK - Ashley Ems	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
07/15/2010	11:01:40	NBKOG9R - Alex Lopez	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
06/30/2010	05:48:56	NBKLNJU - PAUL BUREL	Research Issue	None		Collections
06/29/2010	11:22:25	NBK8CJQ - Demita Jones	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
05/18/2010	09:17:23	NBKXB9D - Joshua Birdwell	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
05/03/2010	05:40:51	NBKXLBK - Edilia Sosa	Left Message to Call	None	None	Collections
04/20/2010	12:06:15	NBKXLBK - Edilia Sosa	Left Message to Call	None	None	Collections
03/20/2010	08:17:49	ADOKE - Amit Doka	Research Completed			Support
03/16/2010	09:32:54	NBKRRKS - Deborah Echeverria	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
03/16/2010	09:14:20	NBKAKH3 - Mirna Marroquin	Transfer	Borrower	MR. NELSON A CONIGLIO	Collections
03/09/2010	10:15:36	WRKUPLASDP	Workout Status Provided - Desktop			External
03/09/2010	08:34:55	NBK8KXG - Cathy Adams	Plan Informal - LM Plan	None		Collections
03/09/2010	08:08:12	NBKXHG1 - TIFFANY HUDDLESTON	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
03/08/2010	08:27:03	WRKUPLASDP	Workout Status Provided - Desktop			External
03/08/2010	06:33:15	NBK8GCM - Donald Cirino	Plan Informal - LM Plan	Authorized	U.S. Loan Mitigation, LLC	Collections
03/08/2010	06:33:15	NBK8GCM - Donald Cirino	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
03/01/2010	11:22:22	WRKUPLASDP	Workout Status Provided - Desktop			External
03/01/2010	10:01:44	NBK8GME - EDWARD ZIMMER	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
02/28/2010	18:17:00	ADMELO3 - Alissa D'mello	Research Completed			Support
02/28/2010	18:16:19	ADMELO3 - Alissa D'mello	Research Completed			Support
02/26/2010	09:59:08	NBKXN1B - Karena Smeal	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
02/17/2010	10:57:21	WRKUPLASDP	Workout Status Provided - Desktop			External
02/17/2010	10:57:21	WRKUPLASDP	Workout Status Provided - Desktop			External
02/17/2010	09:26:17	WRKUPLASDP	Workout Status Provided - Desktop			External

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Work Type	Next Event Date	Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination
Inbound		Other		715 Delinquent		20100923091905358000001		
Inbound		Other		715 Delinquent		20100923090751592000001		
Dialer (Inbound)		Other		703 Delinquent		20100916094558319000001		
Dialer (Inbound)		Other		703 Delinquent		20100916090934396000001		
Inbound		Other		699 Delinquent		20100914101304382000001		
Inbound		Home 1	813 874-7568	691 Delinquent		20100909100548652000001		
Inbound		Other		687 Delinquent		20100907124035261000001		
Inbound		Other		687 Delinquent		20100907122959476000001		
Inbound		Other		675 Delinquent		20100831101556667000001		
Inbound	08/30/2010	Other		665 Delinquent		20100825073453569000001		
Dialer (Inbound)		Other		643 Delinquent		20100812130300444000001		
Dialer (Inbound)		Other		631 Delinquent		20100805100234846000001		
Dialer (Inbound)		Other		631 Delinquent		20100805095305801000001		
Manual				627 Delinquent		20100803083451920000001		
Manual				621 Delinquent		20100730135107173000001		
Inbound		Other		617 Delinquent		20100728094243826000001		
Inbound		Other		617 Delinquent		20100728094243826000001		
Dialer		Home 1	813-874-7568	595 Delinquent		20100715110140598000001		
Inbound	07/07/2010	Other		569 Delinquent		20100630054857561000001		
Inbound		Other		567 Delinquent		20100629112226247000001		
Dialer (Inbound)		Other		495 Delinquent		20100518091723534000001		
Manual		Home 1	813 874-7568	469 Delinquent		20100503054051757000001		
Manual		Home 1	813 874-7568	447 Delinquent		20100420120615641000001		
Manual				393 Delinquent		20100320081749673000001		
Inbound		Other		387 Delinquent		20100316093255267000001		
Dialer (Inbound)		Other		387 Delinquent		20100316091420480000001	Customer Request	Supervisor
Other External				375 Delinquent		20100309083719849000001		
Inbound		Other		375 Delinquent		20100309083456919000001		
Manual		Home 1	813-874-7568	375 Delinquent		20100309080812622000001		
Other External				373 Delinquent		20100308063007627000001		
Inbound		Other		373 Delinquent		20100308063316621000001		
Inbound		Other		373 Delinquent		20100308063316621000001		
Other External				361 Delinquent		20100301122544233000001		
Inbound		Other		361 Delinquent		20100301100145649000001		
Manual				359 Delinquent		20100228181700207000001		
Manual				359 Delinquent		20100228181619829000001		
Inbound		Other		357 Delinquent		20100226095909158000001		
Other External				341 Delinquent		20100217133838248000001		
Other External				341 Delinquent		20100217133837861000001		
Other External				341 Delinquent		20100217122112429000001		

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type
02/17/2010	09:26:17	WRKUPLASDP	Workout Status Provided - Desktop			External
02/17/2010	09:01:12	NBKIGVE - Duane Thomas	Research Issue	None		Collections
02/17/2010	08:52:52	AARVIZU - Ana Arvizu	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
02/17/2010	08:15:21	MDEVEREA - Mavis Devereaux	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
02/17/2010	07:34:52	NBKHQOB - KIMBERLIE MAYS	Research Issue	Authorized	U.S. Loan Mitigation, LLC	Collections
02/17/2010	07:34:52	NBKHQOB - KIMBERLIE MAYS	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
02/09/2010	09:56:27	NBKTRMA - Jennifer Cooper	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
02/02/2010	12:27:23	AMALDONA - Alejandra Maldonado	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
01/19/2010	10:32:57	NBKSBYE - William Price	Profiler HOPE Referral	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
01/19/2010	09:24:47	NBKV6HE - Shawn Willis	Transfer	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
01/19/2010	08:03:39	MPOLLEY - Milton Polley	Customer Called on Status of HOPE	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
01/19/2010	07:22:21	NBK1TTQ - Johnisha Potter	Transfer	Authorized	U.S. Loan Mitigation, LLC	Collections
01/19/2010	07:22:21	NBK1TTQ - Johnisha Potter	Authorized Third Party Inquiry	Authorized	U.S. Loan Mitigation, LLC	Collections
01/12/2010	15:49:52	LM DIALER	No Message - Answering Machine			External
01/08/2010	15:00:55	LM DIALER	No Message - Answering Machine			External
01/08/2010	08:31:33	KSMITH3 - KENDRA SMITH	Counselor Review			Management Review
01/04/2010	08:53:32	NBKAB2P - Patrick Gregory	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
12/31/2009	11:27:03	LM DIALER	Left Message to Call			External
12/30/2009	14:03:51	LM DIALER	Left Message to Call			External
12/24/2009	15:19:15	LM DIALER	No Message - Answering Machine			External
12/24/2009	15:18:02	LM DIALER	No Message - Answering Machine			External
12/24/2009	13:16:05	LM DIALER	No Message - Answering Machine			External
12/24/2009	12:37:07	LM DIALER	No Message - Answering Machine			External
12/24/2009	11:17:27	LM DIALER	No Message - Answering Machine			External
12/21/2009	15:49:01	LM DIALER	No Message - Answering Machine			External
12/21/2009	09:00:02	LM DIALER	No Message - Answering Machine			External
12/21/2009	07:15:28	LM DIALER	No Message - Answering Machine			External
12/19/2009	09:13:24	LM DIALER	Left Message to Call			External
12/15/2009	06:35:50	LM DIALER	No Message - Answering Machine			External
12/10/2009	13:07:32	JDOMINGO - Jerome C Domingo	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
12/10/2009	12:33:41	MVAZ - Monica Vaz	Transfer	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
12/04/2009	13:54:13	ABHATIA1 - Amit Bhatia	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
12/01/2009	17:37:36	LM DIALER	No Message - Answering Machine			External
11/19/2009	15:23:37	LM DIALER	No Message - Answering Machine			External
11/16/2009	15:33:52	NBKBZHP - Gary Galachyan	Left Message to Call	None	None	Collections
11/13/2009	15:07:43	LM DIALER	Left Message to Call			External
11/06/2009	10:41:58	LM DIALER	No Message - Answering Machine			External
11/03/2009	11:32:43	LM DIALER	No Message - Answering Machine			External
11/03/2009	10:41:47	LM DIALER	No Message - Answering Machine			External
10/30/2009	16:39:05	LM DIALER	Left Message to Call			External

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Work Type	Next Event Date	Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination
Other External				341 Delinquent	Delinquent	20100217122111720000001		
Inbound	02/24/2010	Other		341 Delinquent	Delinquent	20100217090113359000001		
Dialer (Inbound)		Other		341 Delinquent	Delinquent	20100217085252805000001		
Dialer (Inbound)		Other		341 Delinquent	Delinquent	20100217081522078000001		
Inbound	02/24/2010	Other		341 Delinquent	Delinquent	20100217073452885000001		
Inbound		Other		341 Delinquent	Delinquent	20100217073452885000001		
Inbound		Other		327 Delinquent	Delinquent	20100209095627965000001		
Dialer (Inbound)		Other		315 Delinquent	Delinquent	20100202122723839000001		
Dialer (Inbound)	02/03/2010	Home 1	813 874-7568	291 Delinquent	Delinquent	20100119103257405000001		
Dialer (Inbound)		Other		291 Delinquent	Delinquent	20100119092447754000001	Additional Assistance	Other
Manual		Other		291 Delinquent	Delinquent	20100119080339367000001		
Inbound		Other		291 Delinquent	Delinquent	20100119072222391000001	Escalation	Supervisor
Inbound		Other		291 Delinquent	Delinquent	20100119072222391000001		
Dialer		Home 1	813 874-7568	279 Delinquent	Delinquent	20100112172534973000001		
Dialer		Home 1	813 874-7568	273 Delinquent	Delinquent	20100108170923407000001		
Manual				273 Delinquent	Delinquent	20100108083133999000001		
Dialer (Inbound)		Other		265 Delinquent	Delinquent	20100104085325340000001		
Dialer		Home 1	813 874-7568	259 Delinquent	Delinquent	20091231125745155000001		
Dialer		Home 1	813 874-7568	257 Delinquent	Delinquent	20091230162733617000001		
Dialer		Home 1	813 874-7568	247 Delinquent	Delinquent	20091224161612491000001		
Dialer		Home 1	813 874-7568	247 Delinquent	Delinquent	20091224170159464000001		
Dialer		Home 1	813 874-7568	247 Delinquent	Delinquent	20091224152319500000001		
Dialer		Home 1	813 874-7568	247 Delinquent	Delinquent	20091224142818704000001		
Dialer		Home 1	813 874-7568	247 Delinquent	Delinquent	20091224140513575000001		
Dialer		Home 1	813 874-7568	241 Delinquent	Delinquent	20091221182720865000001		
Dialer		Home 1	813 874-7568	241 Delinquent	Delinquent	20091221101415301000001		
Dialer		Home 1	813 874-7568	241 Delinquent	Delinquent	20091221083102579000001		
Dialer		Home 1	813 874-7568	237 Delinquent	Delinquent	20091219104831881000001		
Dialer		Home 1	813 874-7568	231 Delinquent	Delinquent	20091215080309398000001		
Manual		Other		223 Delinquent	Delinquent	20091210130732374000001		
Dialer (Inbound)		Other		223 Delinquent	Delinquent	20091210123342039000001	Escalation	Supervisor
Dialer (Inbound)		Other		213 Delinquent	Delinquent	20091204135413884000001		
Dialer		Home 1	813 874-7568	207 Delinquent	Delinquent	20091201183551740000001		
Dialer		Home 1	813 874-7568	187 Delinquent	Delinquent	20091119165104166000001		
Queued (Non Predictive)		Home 1	813 874-7568	181 Delinquent	Delinquent	20091116153352926000001		
Dialer		Home 1	813 874-7568	177 Delinquent	Delinquent	20091113185503409000001		
Dialer		Home 1	813 874-7568	165 Delinquent	Delinquent	20091106123820972000001		
Dialer		Home 1	813 874-7568	159 Delinquent	Delinquent	20091103145721142000001		
Dialer		Home 1	813 874-7568	159 Delinquent	Delinquent	20091103124947801000001		
Dialer		Home 1	813 874-7568	153 Delinquent	Delinquent	20091030191406641000001		

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type
10/30/2009	06:50:18	LM DIALER	No Message - Answering Machine			External
10/29/2009	15:20:30	LM DIALER	No Message - Answering Machine			External
10/29/2009	12:17:58	LM DIALER	No Message - Answering Machine			External
10/29/2009	06:12:31	LM DIALER	No Message - Answering Machine			External
10/28/2009	15:38:42	LM DIALER	Busy			External
10/28/2009	13:37:27	LM DIALER	No Message - Answering Machine			External
10/28/2009	06:05:57	LM DIALER	No Message - Answering Machine			External
10/26/2009	12:13:31	UMATTAM - Usha Mattam	Left Message to Call	Unauthorized	Unauthorized	Collections
10/23/2009	09:14:51	LM DIALER	Other No Contact Action			External
10/23/2009	07:49:44	EPSSRV/ACM	MPP	Borrower	Authorized	External
10/22/2009	12:01:15	NBKRU1X - Siri Sundara	Authorized Third Party Inquiry	Authorized	Auth - U.S. Loan Mitigation, LLC	Collections
10/20/2009	05:42:43	ASTEEL - Alana Steele	Left Message to Call	None	None	Collections
10/10/2009	07:44:29	LM DIALER	Left Message to Call			External
10/05/2009	16:32:43	LM DIALER	Left Message to Call			External
09/29/2009	16:19:08	LM DIALER	No Message - Answering Machine			External
09/29/2009	06:53:12	LM DIALER	No Message - Answering Machine			External
09/28/2009	17:35:01	LM DIALER	No Message - Answering Machine			External
09/28/2009	13:59:49	LM DIALER	No Message - Answering Machine			External
09/26/2009	13:16:36	LM DIALER	No Message - Answering Machine			External
09/26/2009	06:40:23	LM DIALER	No Message - Answering Machine			External

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Work Type	Next Event Date	Phone Type	Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination
Dialer		Home 1	813 874-7568	153 Delinquent		2009 103008 201278300000 1		
Dialer		Home 1	813 874-7568	151 Delinquent		2009 102917 025190100000 1		
Dialer		Home 1	813 874-7568	151 Delinquent		2009 102915 220357400000 1		
Dialer		Home 1	813 874-7568	151 Delinquent		2009 102908 221835700000 1		
Dialer		Home 1	813 874-7568	149 Delinquent		2009 102817 200559600000 1		
Dialer		Home 1	813 874-7568	149 Delinquent		2009 102815 394823000100 1		
Dialer		Home 1	813 874-7568	149 Delinquent		2009 102808 235343 100000 1		
Queued (Non Predictive)		Home 1	813 874-7568	145 Delinquent		2009 102612 133172600000 1		
Dialer		Home 1	813 874-7568	141 Delinquent		2009 102311 122231500000 1		
Other External	10/24/2009	Other	999 999-9999	141 Delinquent		2009 102307 545715400000 1		
Dialer (Inbound)		Other		139 Delinquent		2009 10221201 1601300000 1		
Dialer		Home 1	813 874-7568	135 Delinquent		2009 102005 424357300000 1		
Dialer		Home 1	813 874-7568	117 Delinquent		2009 101009 012219700000 1		
Dialer		Home 1	813 874-7568	109 Delinquent		2009 100517 314342900000 1		
Dialer		Home 1	813 874-7568	99 Delinquent		2009 092918 403755200000 1		
Dialer		Home 1	813 874-7568	99 Delinquent		2009 092908 040784600000 1		
Dialer		Home 1	813 874-7568	99 Delinquent		2009 092819 542077 100000 1		
Dialer		Home 1	813 874-7568	99 Delinquent		2009 092815 472426900000 1		
Dialer		Home 1	813 874-7568	95 Delinquent		2009 092614 502833200000 1		
Dialer		Home 1	813 874-7568	95 Delinquent		2009 092608 194380300000 1		

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
09/25/2009	10:56:43	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/24/2009	15:12:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/23/2009	12:29:27	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/23/2009	08:22:57	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/23/2009	07:37:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/21/2009	16:59:52	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
09/21/2009	15:07:35	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/21/2009	12:57:21	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
09/21/2009	11:01:03	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/21/2009	09:03:22	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
09/21/2009	06:58:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/18/2009	11:18:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/18/2009	08:52:31	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/17/2009	13:28:11	NBKWCOO - Suman Thakur	No Answer	None	None	Collections	Dialer		Home 1
09/17/2009	13:27:46	LM DIALER	No Answer			External	Dialer		Home 1
09/17/2009	12:30:32	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/17/2009	11:16:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/17/2009	09:11:05	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/15/2009	15:15:02	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/14/2009	13:14:53	SJAISWAL - Shishir Jaiswal	No Answer	None	None	Collections	Dialer		Home 1
09/14/2009	13:13:37	LM DIALER	3Tone			External	Dialer		Work 1
09/14/2009	11:53:17	LBOALER - Lloyd Boaler	No Answer	None	None	Collections	Dialer		Work 1
09/14/2009	11:52:37	LM DIALER	No Answer			External	Dialer		Work 1
09/14/2009	11:51:16	LM DIALER	3Tone			External	Dialer		Work 1
09/14/2009	09:52:49	NBKNTA - Pratibha Nalla	No Answer	None	None	Collections	Dialer		Work 1
09/14/2009	09:52:30	LM DIALER	No Answer			External	Dialer		Work 1
09/14/2009	09:51:18	LM DIALER	3Tone			External	Dialer		Work 1
09/14/2009	06:02:51	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/11/2009	11:56:15	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/11/2009	10:51:33	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
09/11/2009	09:42:08	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/11/2009	08:35:22	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
09/11/2009	06:34:48	LM DIALER	No Answer			External	Dialer		Home 1
09/09/2009	16:04:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/09/2009	14:55:12	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
09/09/2009	13:45:29	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/09/2009	12:31:16	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/09/2009	11:24:20	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/09/2009	10:14:18	LM DIALER	Other No Contact Action			External	Dialer		Home 1
09/09/2009	08:56:19	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	95	Delinquent	20090925121422349000001				
813 874-7568	93	Delinquent	20090924164655382000001				
813 874-7568	91	Delinquent	20090923142435807000001				
813 874-7568	91	Delinquent	20090923100625650000001				
813 874-7568	91	Delinquent	20090923091351890000001				
813 874-7568	87	Delinquent	20090921184308777000001				
813 874-7568	87	Delinquent	2009092116440425000001				
813 874-7568	87	Delinquent	2009092114448432000001				
813 874-7568	87	Delinquent	20090921124412368000001				
813 874-7568	87	Delinquent	20090921104416611000001				
813 874-7568	87	Delinquent	20090921085349100000001				
813 874-7568	83	Delinquent	20090918125301798000001				
813 874-7568	83	Delinquent	20090918100152959000001				
813 874-7568	81	Delinquent	20090917132811551000001				
813 874-7568	81	Delinquent	20090917145239346000001				
813 874-7568	81	Delinquent	20090917140708034000001				
813 874-7568	81	Delinquent	20090917130955050000001				
813 874-7568	81	Delinquent	20090917104350449000001				
813 874-7568	77	Delinquent	20090915164056977000001				
813 874-7568	75	Delinquent	20090914131453590000001				
813 477-4209	75	Delinquent	20090914145041548000001				
	75	Delinquent	200909141115317322000001				
813 477-4209	75	Delinquent	20090914124602711000001				
813 477-4209	75	Delinquent	20090914124602555000001				
813 477-4209	75	Delinquent	20090914095249317000001				
813 477-4209	75	Delinquent	20090914104323497000001				
813 477-4209	75	Delinquent	20090914104323632000001				
813 874-7568	71	Delinquent	20090912080137469000001				
813 874-7568	71	Delinquent	20090911132902360000001				
813 874-7568	71	Delinquent	20090911112907300000001				
813 874-7568	71	Delinquent	20090911102905554000001				
813 874-7568	71	Delinquent	20090911092949706000001				
813 874-7568	71	Delinquent	20090911073705951001001				
813 874-7568	67	Delinquent	20090909172531320000001				
813 874-7568	67	Delinquent	20090909163747970001001				
813 874-7568	67	Delinquent	20090909142606478000001				
813 874-7568	67	Delinquent	20090909132323870000001				
813 874-7568	67	Delinquent	20090909122609754000001				
813 874-7568	67	Delinquent	20090909112102531000001				
813 874-7568	67	Delinquent	20090909102653237000001				

Work Action History

[illegible]

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Work Action History

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Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
09/09/2009	07:49:10	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/09/2009	06:42:30	LM DIALER	3Tone - Temporary			External	Dialer		Home 1
09/05/2009	05:21:04	LM DIALER	Left Message to Call			External	Dialer		Home 1
09/04/2009	12:21:18	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/04/2009	09:47:33	ADAS - Ayanika Das	No Answer	None	None	Collections	Dialer		Work 1
09/04/2009	09:46:08	LM DIALER	No Answer			External	Dialer		Work 1
09/04/2009	09:44:22	LM DIALER	3Tone			External	Dialer		Work 1
09/03/2009	06:40:53	NBKSNIJ - Riju Rappai	Left Message to Call	None	None	Collections	Dialer		Work 1
09/03/2009	06:38:21	LM DIALER	3Tone			External	Dialer		Work 1
09/02/2009	15:36:12	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/02/2009	11:15:11	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/01/2009	11:58:28	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
09/01/2009	09:53:48	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/29/2009	05:42:04	LM DIALER	Left Message to Call			External	Dialer		Home 1
08/26/2009	11:44:36	LM DIALER	No Message - Answering Machine			External	Dialer		Home 1
08/25/2009	06:07:53	LM DIALER	GA-Live Contact			External	Dialer		Home 1
08/24/2009	17:58:13	LM DIALER	Left Message to Call			External	Dialer		Home 1
08/24/2009	12:12:34	NBKFCL - Anita Davis	No Answer	None	None	Collections	Dialer		Work 1
08/24/2009	12:12:20	LM DIALER	No Answer			External	Dialer		Work 1
08/24/2009	12:11:09	NBKZAHY - Mirell Morales	3Tone	None	None	Collections	Dialer		Work 1
08/24/2009	12:10:55	LM DIALER	3Tone			External	Dialer		Work 1
08/24/2009	12:09:36	LM DIALER	3Tone			External	Dialer		Work 1
07/15/2009	12:36:13	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	07/16/2009	Other
06/15/2009	13:45:27	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	06/18/2009	Other
05/15/2009	10:44:24	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	05/17/2009	Other
04/15/2009	12:18:53	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	04/19/2009	Other
03/16/2009	10:37:12	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	03/17/2009	Other
02/17/2009	18:21:23	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	02/18/2009	Other
01/15/2009	09:07:20	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	01/16/2009	Other
12/15/2008	07:22:05	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	12/17/2008	Other
11/14/2008	13:34:20	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	11/15/2008	Other
10/14/2008	16:12:05	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	10/15/2008	Other
09/15/2008	08:38:57	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	09/16/2008	Other
08/15/2008	11:12:59	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	08/17/2008	Other
07/15/2008	13:34:34	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	07/16/2008	Other
06/16/2008	06:36:57	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	06/17/2008	Other
05/15/2008	16:16:00	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	05/16/2008	Other
04/15/2008	14:43:32	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	04/17/2008	Other
03/14/2008	13:12:35	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	03/15/2008	Other
02/15/2008	07:23:26	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	02/16/2008	Other

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Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
813 874-7568	67	Delinquent	20090909083046884000001				
813 874-7568	67	Delinquent	20090909073719845000001				
813 874-7568	59	Delinquent	20090905063010130000001				
813 874-7568	59	Delinquent	20090904135825405000001				
813 477-4209	59	Delinquent	20090904094733569000001				
813 477-4209	59	Delinquent	20090904111231558000001				
813 477-4209	59	Delinquent	20090904111231423000001				
813 477-4209	57	Delinquent	20090903064053046000001				
813 477-4209	57	Delinquent	20090903075102079000001				
813 874-7568	55	Delinquent	20090902164603058000001				
813 874-7568	55	Delinquent	20090902124921527000001				
813 874-7568	53	Delinquent	20090901125755651000001				
813 874-7568	53	Delinquent	20090901104657717000001				
813 874-7568	47	Delinquent	20090829062959070000001				
813 874-7568	43	Delinquent	20090826133129004000001				
813 874-7568	41	Delinquent	20090825074120251000001				
813 874-7568	39	Delinquent	20090824183003607000001				
813 477-4209	39	Delinquent	20090824121234156000001				
813 477-4209	39	Delinquent	20090824141703043000001				
813 477-4209	39	Delinquent	20090824121110012000001				
813 477-4209	39	Delinquent	20090824141703017000001				
813 477-4209	39	Delinquent	20090824141702829000001				
999 999-9999	26	Current	20090715182922700000001				
999 999-9999	26	Current	20090617205055125000001				
999 999-9999	26	Current	20090516103741795000001				
999 999-9999	26	Current	20090418141509693000001				
999 999-9999	26	Current	20090316192820498000001				
999 999-9999	25	Delinquent	20090217183559867000001				
999 999-9999	22	Current	20090115165545022000001				
999 999-9999	22	Current	20081216065605688000001				
999 999-9999	22	Current	20081114194636845000001				
999 999-9999	21	Delinquent	20081014174305279000001				
999 999-9999	19	Delinquent	20080915091729225000001				
999 999-9999	18	Current	20080816060542147000001				
999 999-9999	17	Delinquent	20080715160554855000001				
999 999-9999	15	Delinquent	20080616063853513000001				
999 999-9999	13	Delinquent	20080515171615897000001				
999 999-9999	12	Current	20080416053047196000001				
999 999-9999	12	Current	20080314194358044000001				
999 999-9999	11	Delinquent	20080215094717508000001				

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[illegible]

Date	Time	User	Work Action	Contact Category	Contact Name	Activity Type	Work Type	Next Event Date	Phone Type
01/16/2008	13:22:41	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	01/18/2008	Other
12/14/2007	12:24:45	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	12/15/2007	Other
11/15/2007	10:11:16	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	11/16/2007	Other
10/15/2007	10:30:34	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	10/16/2007	Other
09/13/2007	07:07:56	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	09/14/2007	Other
08/14/2007	13:24:35	EPSSRVACM	MPP	Borrower	Authorized	External	Other External	08/15/2007	Other

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Work Action History **3711**

Phone Number	Servicing Case	Case Type	Servicing Set Num	Transfer Reason	Transfer Destination	Management Review Exp Date	Management Review Remarks
999 999-9999	10		20080117051138468000001				
999 999-9999	10		20071214162643964000001				
999 999-9999	9		20071115114408734000001				
999 999-9999	8		20071015154824524000001				
999 999-9999	7		20070913071605005000001				
999 999-9999	5		20070814132701306000001				

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Payment Type	Check #/ID	Payment Date	Payment Amount	Payment Reason
			\$0.00	
			\$0.00	
			\$0.00	
			\$0.00	
			\$0.00	
			\$0.00	

EXHIBIT C

**UNITED STATES DISTRICT COURT SOUTHERN
DISTRICT OF NEW YORK**

X

George Skabardonis

Docket No. 17 CV 70

Plaintiff

-against-

Bank of America Corporation;
Bank of America, N.A., and FIA Card
Services, N.A.

Defendant

X

Request for Production of Documents, etc., Under Rule 34

Pursuant to Rules 26 & 34 of the Federal Rules of Civil Procedure, and the Local Rules for the United States District Court of the Eastern District of New York, Plaintiff requests that Defendants produce within (30) days, the documents herein described and permit Plaintiff and his attorneys to inspect them and copy such of them as they may desire. Plaintiff requests that the documents be made available for this inspection at the offices of counsel for the Plaintiff, The Law Office of Joseph Mauro, LLC at 306 McCall Ave. West Islip, NY 11795 or at such office of the Defendant's as may be the location of any of the documents requested, in normal business hours, with the least possible disruption to the ordinary course of Defendant's duties and responsibilities.

DEFINITIONS AND INSTRUCTIONS

The following definitions and instructions shall apply to Plaintiff's requests for production:

1. "You" includes, all named Defendants, your company, entity, institution, agency, subsidiary (ies), parent corporation(s) and/or any of its branches, departments, employees, agents, contractual affiliates, or otherwise connected by legal relationship, in the broadest sense. You may also be referenced herein simply as "Defendant". "You" refers to you, your agents, servants and/or employees, and in the

instance of Defendant corporations or other business entities, “you” refers to the person or entity designated to these interrogatories as well as any person, agent, servant and/employee who acted on behalf of the Defendant at any time and in connection with answering these interrogatories.

2. The “TCPA” refers to the Telephone Consumer Protection Act, codified at 47 U.S.C. 227 et seq.

3. The “debt” as referred to herein refers to the debt(s) which the Defendant was attempting to collect as further described and referred to in the Complaint in this action.

4. “Plaintiff” refers to the Plaintiff in this action;

5. Reference to the singular in any of these requests shall also include a reference to the plural, and reference to the plural shall include a reference to the singular.

6. Unless otherwise stated in the following Requests for Production, Requests for Admission, and Interrogatory the time period of such requests is for 2010 to the present.

REQUESTS FOR PRODUCTION

Please produce the following:

1. All documents relating to the debt.
2. All manuals related to all machinery that has been used by you and/or your agents in the last six years to telephone consumers, including, but not limited to phones, computers, dialer machines, or any other machinery that have been used by you to make, record, or document communications with consumers.
3. Every contract, agreement, between you and the company from which you obtained the equipment you used to make the telephone calls as described in the Complaint in this action.
4. All correspondence for the last six years between you and the company from which you obtained the equipment you used to make the telephone calls as described in the Complaint in this action.
5. All documents relating to the Plaintiff, or which are indexed, filed or retrievable under Plaintiff's names or any number, symbol, designation or code (such as an account number or Social Security number) assigned to Plaintiff.
6. All documents transmitted to or from the Plaintiff by you or any agent or representative of you.
7. All documents relating to or referring to your compliance, or non-compliance with the TCPA.
8. All documents, notes, presentations, powerpoint, and invoices regarding seminars, tele-seminars or manuals that reference compliance with the TCPA.
9. All communications that mention or relate to compliance with the TCPA, including but not limited to all emails, letters, or other correspondence, from or to any employee, officer, or owner of you.
10. All complaints, interrogatory responses, deposition transcripts, and affidavits from any litigation in which you were a Defendant in which the Plaintiff (or counter claimant) in that litigation alleged violations of the TCPA for the last six years.
11. All documents or data that show Plaintiff's consented to receive telephone calls from you on Plaintiff's cellular telephone.

12. All documents evidencing any searches (“scrubs”) conducted by you to determine whether the numbers you called to reach the Plaintiff were cellular telephones.

14. All documents concerning any investigation, study or statistic of the cost, possibility or practicability of using, or not using: (a) automatic telephone dialing systems and/or (b) artificial or pre-recorded voice during telephone calls to consumers.

15. All documents relating to any investigation, study or statistic of the cost, possibility or practicability of determining whether a telephone number was a cellular number or not.

16. All documents, contracts, and agreements of any nature with third parties relating to any of the equipment, software, hardware, machinery, that Defendant utilized from 2010 to the present that in any manner relates to the calling consumers and or documenting such calls.

17. All documents, contracts or agreements concerning pre-recorded or automatic messaging.

18. All documents concerning or relating to any effort, ever, by you or any affiliated company to determine a process, policy or practice whereby you could determine whether a telephone number is or was assigned to a cellular telephone.

19. All manuals, memoranda, instructions and other documents which discuss, described or set forth standards, criteria, guidelines, policies or practices pursuant to the Telephone Consumer Protection Act relating to making debt collection telephone calls.

20. All manuals, memoranda, instructions and other documents which discuss, described or set forth standards, criteria, guidelines, policies or practices relating to the collection of debts by means of telephone calls, including but not limited to the use of automatic telephone dialing systems or an artificial or prerecorded voice.

21. All documents relating to any judicial or administrative proceeding after 2012 in which you were accused of violating the the TCPA, any state statute, or any tort, where the accusation is related to the collection of debts by means of telephone calls. (including, but not limited to, all matters which contain allegations that you improperly used a telephone dialing system, used a pre-recorded or artificial voice, telephoned a consumer’s cellular telephone)

22. All documents which constitute or reflect communications between defendant and public or private agencies that receive consumer complaints (such as Attorney General’s office, the Federal Trade Commission, a Better Business Bureau) relating to collection of debts by means of telephone calls, including but not limited to the use of automatic telephone dialing systems or an artificial pre-recorded messages).

23. All insurance policies that could possibly afford coverage with respect to the matters complained of in this case together with all correspondence accepting or declining coverage or reserving rights with respect thereto.

24. All documents relating to the maintenance by defendant of policies, practices or procedures adapted to avoid calling persons who did not consent, or revoked consent, to be called on their cellular telephones using an automatic telephone dialing system or using artificial or pre-recorded voice.

25. All documents and materials, including video and audio tapes, pertaining to training by or for the Defendant and its employees regarding compliance with the TCPA.

26. Copies of all reports and documents utilized by an expert which Defendant proposes to call at trial.

27. All exhibits which Defendant proposes to introduce at trial.

28. Please produce all documents evidencing or including data concerning the names, addresses, telephone numbers, current employers and current whereabouts of each and every one of your current and former employees who has communicated with the Plaintiff or who was in any manner involved with the Plaintiff's account.

29. The personnel file and of every employee who attempted to collect the alleged debt from Plaintiff (including evidence of any complaints instituted against said employees for improper collection activities, and documentation showing any discipline such employee received)

30. Please produce un-redacted copies of all documents evidencing telephone messages, collection notes, log books or your other regularly maintained records which contain information about communications between you and Plaintiff.

31. The key to the abbreviations used in the collection notes produced by you in this matter.

32. Please produce an organizational chart for the Defendant.

33. Please produce all documents that are referenced in Defendant's Initial Disclosures.

34. All complaints, answers, discovery responses, deposition transcripts, settlement agreements, judgments, from every lawsuit in which the Defendant was accused of violating the TCPA.

35. All of the Defendant's phone bills for the time period in which you were attempting to collect the alleged debt referenced in the Complaint.

36. All documents indicating, or evidencing the content of each message left by the Defendant for the Plaintiff.

37. All recordings of any nature containing the voice of any of the Defendants (or Defendant's employees or agents) in which the Plaintiff or Plaintiff's account is referred to in any manner.

38. All recordings of any nature containing an artificial or pre-recorded voice utilized by Defendant to collect debts during the years 2012 to the present.

39. All recordings of telephone messages of any nature that were left for the Plaintiff by Defendant.

40. All recordings of any nature containing the voice of any the Plaintiff.

41. All documents substantiating any affirmative defenses Defendant has or plans to interpose in this action.

42. All reports (including call logs) related in any manner to the Plaintiff created by your telephone dialing system.

43. Your Financial Statements (i.e., Independent Auditors Report) for the last three years. Please note that this is a continuing request. As such, please provide any additional financial statements immediately upon their creation.

44. All documents evidencing that the Plaintiff was a class member in any previous class action against the Defendant(s). (including but not limited to any settlement agreements, class lists, class notices, proofs of mailing).

This Request shall be deemed continuing so as to require further and supplemental production if Defendant obtains additional documents required to be produced herein between the time of the initial production and the time of trial.

REQUESTS FOR ADMISSION

1. The Court has jurisdiction over this matter pursuant to 47 U.S.C. Section 227.
2. Venue in this District is proper in that the Defendant transacts business here, and the conduct that is the subject of this complaint occurred here.
3. Plaintiff is a natural person residing in Nassau County, New York.
4. At all times relevant to this complaint, the Defendant has used, controlled, and/or operated “automatic telephone dialing systems” as defined by the TCPA 47 U.S.C. Section 227(a)(1) and 47 C.F.R. 64.1200 (f) (1).
5. The acts of the Defendant alleged in the Plaintiff’s complaint were conducted by its employees acting within the scope of their actual or apparent authority.
6. The Defendant uses an automatic telephone dialing system to make telephone calls.
7. Within the last four years, the Defendant has used an automatic telephone dialing systems to telephone the Plaintiff’s cellular telephone.
8. Within the three years preceding the filing of this action, the Defendant made numerous calls to the Plaintiff’s cellular telephone service using any automatic telephone dialing system and/or delivered a pre-recorded message in violation of the TCPA, 47 U.S.C. Section 227(b)(1)(A)(iii), and 47 C.F.R. 64.1200 (a)(1)(iii).
9. Under the 47 U.S.C. Section 227 b (3)(B), the Plaintiff is entitled to statutory damages under the TCPA of \$500.00 per phone call made to Plaintiff.

10. The Defendant willfully and knowingly violated the TCPA, and as such the Plaintiff is entitled to \$1,500.00 per phone call made to the Plaintiff pursuant to the 47 U.S.C. Section 227 b (3).

11. Pursuant to the 47 U.S.C. Section 227 b (3) the Plaintiff is entitled to an injunction prohibiting the Defendant from using an automated telephone dialing system to call the Plaintiff's cellular phone and prohibiting the Defendant from initiating a call to the Plaintiff's cellular phone to deliver a pre-recorded message.

12. The Plaintiff never expressly consented to be called on his cellular phone by the Defendant.

13. The Plaintiff was not a class member in any previous class action lawsuit asserted against any of the Defendants.

14. The Plaintiff was a class member in a previous class action lawsuit asserted against the Defendant(s).

15. The Defendant is asserting that the Plaintiff's claims were released in a previous class action asserted against the Defendant(s).

16. The Defendant is not asserting that the Plaintiff's claims were released in a previous class action asserted against the Defendant(s).

INTERROGATORIES

Pursuant to Rule 33 of the Federal Rules of Civil Procedure, Plaintiff requests that Defendant(s) answer, under oath, the following interrogatories:

1. State the name, current address, and telephone number of every employee or agent of you that called the Plaintiff.
2. State the name, current address, and telephone number of every employee or agent of you that spoke with the Plaintiff.
3. How did the Defendant obtain the telephone numbers you called to reach Plaintiff?
4. Identify every lawsuit, administrative complaint, and informal complaints, in which a person alleged that you engaged in conduct in violation of the TCPA. (please include every state and federal lawsuit, all complaints made to state's Attorneys General, all complaints made to the Federal Trade Commission, all complaints made to the Better Business Bureaus, all letters received by you directly from consumers; as well as any other formal or informal complaint alleging the violations identified in this interrogatory).
5. Identify all documents within your custody or control that indicate the date and time of every call you made to Plaintiff.
6. Identify all documents within your custody and control that indicated your efforts to attempt to comply with the TCPA with respect to the attempt to collect the debt.
7. Identify each and every company that you used to assist you in calling the Plaintiff. (Please include each phone company, as well as any outside dialing service that was used.)
8. Identify all user manuals within your custody and control for each piece of piece of machinery, software, hardware or other equipment that was used by you to place calls to Plaintiff.
9. Identify each and every recording you have of phone calls made to, or received from, Plaintiff.

10. Identify all documents evidencing the procedures and guidelines you used prior to calling the Plaintiff to verify whether Plaintiff's phone number was a cellular phone.

11. Please identify the full name, address, and phone number(s) every person identified by initials on your collection notes.

12. Plaintiff using State the name, employer, most current home address, title and job description of the person (including present or former third parties, officers and/or employees) who is most knowledgeable about the operation and abilities of the telephone dialing systems used to place calls to Plaintiff.

13. Please state whether the Plaintiff ever revoked consent to telephone her cellular phone.

14. Please state how many times you called the Plaintiff.

15. Please identify each case in which you have testified (whether by deposition or at trial) regarding a claim made against you under the TCPA. ("case" in this interrogatory refers to any state or federal lawsuit or an arbitration proceeding.

16. Please identify any class action settlement against you in which the Plaintiff was a class member.

Yours, etc.,

Date: March 19, 2017

Joseph Mauro (8295)
The Law Office of Joseph Mauro, LLC
306 McCall Ave.
West Islip, NY 11795

CERTIFICATE OF SERVICE

I, JOSEPH MAURO an attorney, hereby certify that I caused to be served on the following
counsel(s) of record the attached FIRST SET OF REQUESTS FOR DOCUMENTS on March 19, 2017 to:

Graham Howard Claybrook
Chiesa Shahinian & Giantomasi PC
One Boland Drive
West Orange, NJ 07052

And via email to : gclaybrook@mcguirewoods.com and jneuner @mcguirewoods.com

Dated: West Islip, New York
March 19, 2017

S/ JOSEPH MAURO
Joseph Mauro
Attorney for Plaintiff